

Remington Arms Co., Inc.
Product Service
Legal Case #:8259

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
291092	12/1/2012	12/3/2012	12/3/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	251 Commonwealth Ct	Winchester	VA	22602		W 540-868-9312

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S Firing pin sticks	Concern:1008 Fired on Bolt Closing			
C				

12/21/12 Per note with rifle, firing pin sticks and gun discharges when chambering another round.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	25803	B6739797	WF	8/1/1985
Date Purchased	Where Purchased	Accessories	Original Owner			
	GRICE WHOLESALE 16830	TWO PIECE BASE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash	Reim. Date	Cash Date
				Settlement	APV	APV
Per Ilion, replace TPA, clean, test at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

12/21/12 Per Ilion, trigger assm set screws altered and trigger assm has a dried and sticky lube residue causing parts to bind and work sluggish. Replace TPA, clean, test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/3/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALJO
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description		24" 7MM REM MAG
	Date Code		WF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING DRIED,STICKY LUBE RESIDUE WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE



Service Request
Service Order # 2787

2411
WFS
23
1011

8259

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 11/26/2012 Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 1-54-069-01-9B-03529
Attn: Gun Parts Dept.
251 Commonwealth Court
Winchester, VA 22602

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700

Type: Rifle
Cal/Ga.: 7mm

Serial Number: b6739797
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

REMINGTON 700BDL 7MM REM MAG
SERIAL # B6739797

REASON FOR RETURN:

FIRING PIN STICKS AND GUN DISCHARGES WHEN CHAMBERING ANOTHER ROUND.

ATTENTION VENDOR

Please contact me with any questions or concerns.

George Mason
(540) 868-9312

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain**
Attn: Cindy Kilbride
180 E Fifth Street
St. Paul, Mn 55101

RECEIVED
DEC 05 2012

BY:.....

T.A. set screws altered, + TAIG ASSS
has a dried + sticky lube residue
causing parts to BIND + work
sluggish. Rpt. TPA, CLEAN + TEST
at 1/2 normal cost.

Q

Number: **B6739797**

Model: **700**



RE00291092

Gunsmith SO# 2787

GM#342 - Gander Mountain
251 Commonwealth Court
Winchester, VA 22602
(540) 868-9312
Gunsmith: George Mason



* Work Order Copy *

CUSTOMER INFORMATION:	
Home #: (540) 409-1004	Day #:
Name: GRUVER, ROBERT	
Address: 2052 RELIANCE ROAD	
MIDDLETOWN, VA 226453726	

DATES:	
Acquired:	11/19/2012
Apx Comp:	
Completed:	
Cust. Called:	
Disposed:	

FIREARM INFORMATION:			
Manufacturer: Remington Arms Co Inc.	Type: Rifle	Serial Number: b6739797	
Model: 700	Cal/Ga.: 7mm	Firearm Value: \$0.00	Cased?: <input type="checkbox"/>

Description: MODEL 700

Condition: GOOD

Service Description: FIRING PIN STICKS AND GUN DISCHARGES WHEN CHAMBERING ANOTHER ROUND.

LABOR		
UPC	Description	Amount
Labor Sub Total:		

Labor Notes: *with Bases*

PARTS		
UPC	Description	Amount
Parts Sub Total:		

Parts Notes:

ALL FIREARM REPAIR *QUOTES MIN. \$40.00 FEE* *Customer must pick up* *their own Firearm*	TOTALS
	Labor Sub Total:
	+ Parts Sub Total:
	Total:
	- Deposit Amount:
Amount Due:	

* Does not include Sales Tax *

The Child Safety Lock Act of 2005 states "it is unlawful for a dealer to sell, deliver, or transfer any handgun to any person, other than another licensee, unless the transferee (buyer) is provided with a secure gun storage or safety device for that handgun." Gander Mtn. will be providing trigger locks to all transferee's (buyer's) for a nominal fee. Transferee's may also supply their own secure gun storage or safety device.

SIGNATURE: _____ DATE: _____

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00291092	Serial Number / Description B6739797 Model 700 Center Fire Caliber: 7 MM REM MAG	Date Received: 12/01/2012 Estimate Date: 12/03/2012 Date Printed: 12/21/2012						
Customer: GANDER MOUNTAIN ATTN ASHLEY DAVID 180 E 5TH ST SUITE 1300 SAINT PAUL, MN 55101 US		Return To: GANDER MOUNTAIN 251 COMMONWEALTH COURT WINCHESTER, VA 22602 US						
Please Circle One: VISA MC DISCOVER Card No. _____ Exp. Date _____ Open Account: R _____ PO Number: _____								
Approval Signature: _____ Date: _____ Daytime Phone: (____) _____ Time to Call: _____ <input type="checkbox"/> If you desire any change, please use the reverse side for your comments and mark this box.								
<table border="1"><thead><tr><th colspan="2">Problems</th></tr><tr><th>Reported</th><th>Found</th></tr></thead><tbody><tr><td>M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION</td><td>M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION</td></tr></tbody></table>			Problems		Reported	Found	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
Problems								
Reported	Found							
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION							
Technician Comments trigger assm set screws altered and has a dried and sticky lubrication residue causig parts to bind and work sluggish.replace trigger plate assm, clean and test fire at 1/2 normal cost								
ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	94.00	50	47.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50
Sub Total:								75.50
Est Sales Tax:								3.06
Grand Total:								\$78.56





