

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7299

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
254088	1/13/2012	1/20/2012	1/20/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt.		Gander Mt.	1912 Skibo RD	Fayetteville	NC	28314		W 910-487-4036

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired when safety taken off Concern:1007 Fired on Safe Release			
C				

2/10/12 Per note with rifle, fired when safety taken off.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	27478	E6540443	AT 3/11/1999
Date Purchased	Where Purchased	Accessories	Original Owner		
	ASHLAND SHOOTING SUPPLIES BUCKEYE	SCOPE,RINGS,TWO PIECE BASE	U		

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, can offer to replace TPA, clean and test fire at 1/2 normal cost.						

Repair/Replacement Cost	Repair/Replacement Date

2/10/12 Per Ilion, could not duplicate concern. Trigger assm dirty and rusty. Can offer to replace TPA, clean and test fire at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/20/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		AT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,SOME LITE RUST
	Pull	--Select--	4#
	Altered	True	SEALANT REMOVED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE,RINGS,TWO PIECE BASE

# Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

**All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b> RE00254088	<b>Serial Number / Description</b> E6540443 Model 700 Center Fire Caliber: 3006 SPRG	<b>Date Received:</b> 01/13/2012 <b>Estimate Date:</b> 01/20/2012 <b>Date Printed:</b> 02/10/2012
<b>Customer:</b> GANDER MOUNTAIN ATTN CINDY KILBRIDE 180 E 5TH ST SUITE 1300 SAINT PAUL, MN 55101 US		<b>Return To:</b> GANDER MOUNTAIN 1912 SKIBO ROAD FAYETTEVILLE, NC 28314 US

Please Circle One:  
 VISA MC DISCOVER Card No. \_\_\_\_\_ Exp.Date \_\_\_\_\_  
 Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
 Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Time to Call: \_\_\_\_\_  
☐ If you desire any change, please use the reverse side for your comments and mark this box.

Reported	Problems Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M106 - COULD NOT DUPLICATE CUSTOMERS CONCERN M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M174 - BOLT STOP STICKS M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY

**Technician Comments**  
 I could not duplicate your concern. Trigger assembly was dirty and sticky. As a goodwill gesture and to restore confidence in your firearm, I can offer to replace trig assembly, clean, and test fire @ 1/2 normal costs.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	94.00	50	47.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	0	.00
4000118	Service	GR-CLEAN	1	Billable	1	28.00	50	14.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50
4000294	Service	GR-CHECK TPA	1	Warranty	1	.00	0	.00

Sub Total: 72.50  
 Est Sales Tax: 3.06

Total: 75.56



7299

## Service Request

Service Order # 4878

2211  
4#  
AT 3k

### SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996  
14 Hoeffer Ave

Ilion, NY 13357

Attn: REPAIR

Date Shipped: 01/06/2012

Phone: (800) 243-9700

### RETURN SHIP TO:

Gander Mountain, FFL# 1-56-000-00-00-03488  
Attn: Gun Parts Dept.  
1912 Skibo Road  
Fayetteville, NC 28314

### FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Type: Rifle

Serial Number: E6540443

Model: 700

Cal/Ga.: .30-06cal

Cased?: ☐

### DESCRIPTION OF ITEM RETURNED:

REM.700 SER.# E6540443 BOLT RIFLE WITH SCOPE & RINGS

### REASON FOR RETURN:

FIRED WHEN SAFETY TAKEN OFF PLEASE REPAIR.

### ATTENTION VENDOR

Please contact me with any questions or concerns.

Walter Jackson/Randal Stroud

(910) 487-4036

### BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to:

Gander Mountain

Attn: Roy Christensen

6801 120th Ave

Kenosha, WI 53142

RECEIVED  
JAN 24 2012

BY: .....

could not duplicate concern  
T.A. dirty & rusty, can offer  
to replace TBA, clean & test  
fire AT 1/2 normal cost.

Quote

Serial Number:

E6540443

Model: 700



RE00254088





