

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7776

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
273752	7/10/2012	7/16/2012	7/16/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Phillip	Garcia	1701 Blue Bell Dr.	Cedar Park	TX	78613		H 512-784-5487 E philvett@gmail.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 4902 - Reason for Return: Perform Safety Checks on Trigger Assembly. Service Request Section: Gun has fired when switching from safe to fire. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25771	B6735848	OF	7/1/1985
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CENTER 18447		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ a discount						

Repair/Replacement Cost	Repair/Replacement Date

7/24/12: Per Ilion - Could not duplicate concern. TA set screws altered. Replace TA, clean & test fire at 1/2 normal cost - quote. Customer apprvd & paid quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/16/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		OF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	MIN TRIG RETURN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

22"  
OF 7/8"  
25#  
014

Service Request Number SR00004902	Serial Number / Description B6735848 Model 700 RIFLE Caliber: 270	Date of Request: 11/28/2011 Date Printed: 11/28/2011
Customer: PHILLIP GARCIA 1701 BLUE BELL DR CEDAR PARK, TX 78613 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email: philvent@gmail.com	Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return MB10 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY		
Service Request Section gun has fired when switching from safe to fire		

Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: B6735848

Model: 700



RE00273752

Could not duplicate concern.  
T.A. set screws altered.  
Rupture TPA, clean + test fire  
at 1/2 normal cost.

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00  
Est Sales Tax: .00  
Grand Total: \$ .00

Quote

RECEIVED  
JUL 19 2012

BY: .....



6473334N  
PAC 700  
6473334N





