Remington Arms Co., Inc. Product Service

				I	Legal Case #:7227						
Case Inform RE #		a Onemad	Dots ()(PS)	Date Closed	Y- ai	dent Date	10	re Lit	Lit	Obse
252877		e Opened /7/2012)pened(PS) 9/2012	1/9/2012	Inci	uemi Date	1	re Lat	Lit	Obsi
Customer I			1,	<i>7</i> /2012	1/7/2012		•				
		First Name	Last Name	S	treet	City	State	Zip	Age	Co	ntact
					BIA TURNPIKE	-		_	_	W 518	
Reporter (Juns Inc	Tony	Guns Inc	330 COLUM	DIA TURNTIKE	RENSSELA	LEK NY	12144		F 518-	477-8
								-,		-H-518-	
Incident		John	Porto Jr	2346 (Cty. Rt. 11	Hillsdale	e NY	12529		W 518- C 518-	
									!	E_portos@	
Incident Int	formation										
Claims			Codes		Repair	Est.	Medical T	reatme	nt	Medi	cal St
PI											
PD		Cause:40		r Maintenance			Unkn	own			
\$ FBC	2	Concern:	1008 Fired or	Bolt Closing			Olikii	04411			
С											
			Consumer sta	ted the safety s	tuck in fire position	, bolt not wo	rking, rifle	fires w	hen clo	sing bolt.	No d
or injury re	ported. di					·					
Firearm Inf	formation										
Mf	g.		Тур	2	Model/	Ga.	SKU		Seria	l Bbi.	D
Remin	gton		CF/B	A	700/3006	SPRG	25773		B65015	09 RD	11/
Date Pur	chased		Where Pur	chased	Accesso	ries O	riginal Ow	ner			
		AMERIC	AN HOWE	WESTFIELD N	AA.		U				
	ucts Infor	mation - Non	e Defined								
Settlement				Po	mington/700/CF/B	A					
Settler		Dalaasa	of Claims		•	A Reimbursen		Cash	R	eim. Dat	e Cas
		Release	of Claims	Keie	ase Date	Keimbursen	Se Se	ttleme	nt	APV	A
Per Ilion -	.*										
repa	ш	Danair/Dan	Iosomont Co	st Donoir/Dor	olacement Date	•					
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					returning under sear ad me fax it to him.						
quote. ur 17			quote. I cane	a demer a ne n	au me tax it to timi.	The Will get	Wiconsume	1 101 ap	prv ac j	payment	
Examinatio	n[Remin	gton/CF/BA]									
r											
Part											
		Sub-Part		Code		······································	Comme	nt			
	Exami			Code	B.TRAVIS		Comme	nt			
Examination	Exami Exam	ner		Code	B.TRAVIS 1/9/2012		Comme	nt			
		ner Date		Code			Comme	nt			
	Exam on Produ	ner Date		Code	1/9/2012		Comme	nt			
	Exam on Produ- Action	ner Date et Type		Code	1/9/2012 RF		Comme	nt			
Cause	Exam on Produ- Action	ner Date ct Type Type		Code Maintenance	1/9/2012 RF A		Comme	nt			
	Exam On Production Action Assign	ner Date of Type a Type ned To			1/9/2012 RF A		Comme	nt			
	Exam Product Action Assign 4015 Descri	ner Date of Type a Type ned To			I/9/2012 RF A T.NAGLE		Comme	nt			
	Exam Production Action Assign 4015 Description	ner Date ct Type a Type ned To ption Code	[Improper		1/9/2012 RF A T.NAGLE 22" 3006 SPRG		Comme	nt			
Cause	Exam Production Action Assign 4015 Description	ner Date ct Type n Type ned To pption Code			1/9/2012 RF A T.NAGLE 22" 3006 SPRG		Comme	nt			

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7227&Type=Case

1/25/2012

	Fired	False	
	Fired while Obstructed		-
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning]
	Handle	Slightly Worn; Functioning	
	Stop-	Slightly Worn; Not Functioning]
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Not Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning] .
	Bulged	False	
	Description]	M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	N/A
Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Not Functioning	VERY DIRTY, STICKY, RUSTY TRIG NOT RETURNING UNDER SEAR WILL FOLLOW DOWN
Trigger	Pull	Select	1.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	Ï

7227

22 201/83 201/83

12-7-2011

To: Remington Arms

From: John Porto, Jr. 2346 Cty. Rt. 11 Hillsdale, NY 12529

The enclosed rifle - Serial # B6501509 30-06 Model # 700 is in need of repair with the following problems:

Safety - stuck in fire position
Bolt not working
Rifle fires when closing bolt
Please repair and do a complete check-over of rifle mechanisms & trigger assy.

Home phone 518 672-7530
Cell phone 518 755-0287
Work phone 518 828-1077
Email Portos@verizon.net

B6501509 Model: 700



JAN 1 6 2012

T.A. very dinty, sticky + misty,
Trig. Motiletun wing under Sean
Properly. Properly. Properly. Properly. Properly. Properly.
Text fire at 1/2 Nonmar(
Lost.

Remington.

FACSIMILE TRANSMITTAL SHEET

		Tony	Date:	1/25/12 Parts & Repair Dept				
		Guns Inc	From:					
	Fax No.:	518-477-8116	Fax No.:	336-5487801				
	Phone No.:		Phone No.:	1-800-243-9700				
	Number of p	pages including Cover Sheet:	2	<u> </u>				
	COMM	IENTS:		· · · · · · · · · · · · · · · · · · ·				
	Quote to repair	r						
		·	• • • • • • • • • • • • • • • • • • • •					

PRIVILEGED AND CONFIDENTIAL

This facsimile is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure. If you are not the intended recipient please do not disseminate, distribute, or copy this communication. Instead, please notify the sender immediately by return fax or by telephoning the number above and discard all copies of this fax.

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025-0700 Phone 336-548-8700 • www.remington.com

Quotation

Parts and Repairs: P:800-243-9700/F:336-548-7801

Remington Service PO Box 700

Estimating Report

Madison, NC 27025-0700 www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS. THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVALT IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE. Repair Number Serial Number / Description Date Received: 01/06/2012 RE00252877 B6501509 Estimate Date: 01/09/2012 Model 700 Center Fire Caliber: 30 -06 SPRG Date Printed: 01/25/2012 Customer: Return To: **GUNS INC GUNS INC** 350 COLUMBIA TURNPIKE 350 COLUMBIA TURNPIKE RENSSELAER, NY 12144 US RENSSELAER, NY 12144 US Please Circle One: VISA MC DISCOVER Card No. PO Number: Open Account: R_ Approval Signature: Daytime Phone: (_ Time to Call: If you desire any change, please use the reverse side for your comments and mark this box. Problems Found Reported M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION - Technician Comments trigger assm dirty, sticky and rusty trigger not returning under sear properly replace trigger plate assm, clean and test fire at 1/2 normal cost ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.) Material Type Disc Amount Description Qty Price Needed From Inv 47.00 F305570B Part X-MARK PRO 700 TRIG ASSB RH BLACK (OS) 1 Billable. 1 94.00 50 17.00 4000114 GR-SHIPPING & HANDLING (GUN REPAIR) 1 17.00 0 Service 1 Billable 11.50 4000119 Service **GR-TEST** 1 Billable 1 23.00 50 75.50 Sub Total: Est Sales Tax: 5.29 \$80.79 Grand Total:

TRANSMISSION VERIFICATION REPORT

TIME : 01/25/2012 17 NAME : FAX : 3365487823 TEL : SER.# : BROC0J148005 01/25/2012 17:24

DATE, TIME FAX NO. /NAME DURATION PAGE(S) RESULT MODE	01/25 17:24 15184778116 00:00:32 01 OK STANDARD ———————————————————————————————————
RESULT.	STANDARD

Quotation

Remington Service

Madison, NC 27025-0700

Estimating Report

•	Parts and Repairs;	P:800-243-9700/F:336-548-7801	www.Remington.com		
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	THIS IS NOT AN INVOIC	E. THIS IS AN ESTIMATE TO REPAIR, REC	ONDITION, OR REPLACE THE ITEM(S) DESC	CRIBED BELOW, IF THIS IS SATISFACT	DRY,
-			E ABOVE ADDRESS. REPAIR TO TAKE APP RETURN THE ITEM(S) AS RECEIVED, POSTA		PT OF APPROVAL.
	I II 20 NOT 12204.1	TOURAL NOVACINE DATE, ME MICE.	TELOTO THE TEMPORAL RESERVED, 1 SOLF	10E 00E	
	Repair Number	Serial Number / Description	- ,— — — — — 1	Date Received:	01/06/2012

	YE TOUR APPRI								
Repair Number	Seri	al Number / Description				Date Rece	ived:	01/06/20	12
RE00252877	B65	01509				Estimate J	Date:	01/09/20	112
	Mod	lel 700 Center Fire Caliber: 30 -	06 SPRG			Date Print	ted:	01/25/20	112
Customer:				ET	n To:				
GUNS INC			1						
350 COLUMB	IA TURNPIK	E	GUNS INC 350 COLUMBIA TURNPIKE						
RENSSELAER	-		RENSSELAER, NY 12144 US						
	4			•			-		
Please Circle One:			 		<u> </u>			7	
VISA MC	DISCOVER	Card No	<u> </u>		Ex	p.Datc			
Open Account:	R	PO Num	ber:						
Approval Signatur	e;					Date:			
Daytime Phone	: ()		Time to Ca	ll;					
If you desire	any change, p	lease use the reverse side for you	r comments and	mark this be	ox.				
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trigger assm dirty,s	sticky and rust	y trigger not returning under sear	properly.rcplac	e trigger pla	ite assm,clean :	and test fire at	1/2 norma	l cost	
Material	ESJ	IMATE (note: C.O.D./Shippin	g and Handlin	Charges a	re NOT Inclu	ded in this Qu	pte:) ^{#控制}	21011012	printe (arrent)
Material	Туре	Description		Qty Needed	Warranty	Qty From Inv	Price	Uisc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSE	RH BLACK		Billable	1	94.00	50	47.00
4000114	Service	GR-SHIPPING & HANDLING			Billable	ī	17.00	0	17.00
4000119	Service	GR-TEST	•	´ . 1	Billable	1	23.00	50	11.50







