

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8243

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
290738	11/28/2012	11/30/2012	11/30/2012				X

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bill	Hamman	12500 Hoxie Rd	North Adams	MI	49262		H 517-812-0058

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013 Broken or Missing Parts		Unknown	
S	Gun fires when safety is disengaged	Concern:1007 Fired on Safe Release		
C				

12/20/12 Per note on SR, gun fires when safety is disengaged.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/50 CAL	27580	ML031036	EQ	10/7/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	GO SPORTSMENS SUPPLY INC	AFT MKT 209 PRIMER KIT	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, check over, clean at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	34.21	12/20/2012				

12/20/12 Per Ilion, connector is broken. Replace TPA, check over, clean at no charge.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/30/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4013	Broken or Missing Parts	CONNECTOR BROKEN
Barrel	Description		24" 50 CAL SS
	Date Code		EQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	---Select---	AFT MKT

Bolt	Shroud	---Select---	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR BROKEN
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

# Service Request

Remington Service  
PO Box 700

Madison, NC 27025-0700

www.Remington.com



Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

24  
EQ

<b>Service Request Number</b> SR00035364	<b>Serial Number / Description</b> MR031036 Model 700ML Center Fire	<b>Date of Request:</b> 11/16/2012 <b>Date Printed:</b> 11/16/2012
<b>Customer:</b> BILL HAMMAN 12500 HOXIE RD NORTH ADAMS, MI 49262 US Phone 517-812-0058 Email:	<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	

8243

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M123 FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Service Request Section**  
gun fires when safety is disengaged.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: ML031036  
Model: 700ML



RE00290738

RECEIVED  
DEC 03 2012

BY: \_\_\_\_\_  
CONNECTOR IS BROKEN.  
By TPA, check over, clean  
AT H/C  
#230145

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$ .00