

Remington Arms Co., Inc.
Product Service
Legal Case #:7497

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
262262	3/16/2012	3/19/2012	3/19/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Hartman's Guns & Ammo	---	Hartman's Guns	226 W. Central Ave.	Winter Haven	FL	33880		W 863-299-7844 F 863-292-9187

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

Dealer sent gun into Ilion. Customer complains when safety is taken off gun will fire. Please check & repair. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM08 REM	27488	E6342447	CS	1/9/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	DICKS CLOTHING & SPORTING GOODS		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						
Repair/Replacement Cost	Repair/Replacement Date					

3/21/12: Per Ilion - TA dirty & sticky. Trigger not returning properly. Can offer to replace TA, clean & test fire at 1/2 normal cost - quote. Dealer paid quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/19/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 7MM08 REM
	Date Code		CS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7497&Type=Case>

3/30/2012

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

HARTMAN'S GUNS/AMMO

226 W. CENTRAL AVENUE
WINTER HAVEN, FL 33880
(863) 299-7844 • FAX: (863) 292-9187

7497

22"
CS4/98
6#
1010

PHONE	DATE 3-8-12		
NAME Customer Service			
ADDRESS			
CITY			
STATE			
ZIP			
QTY.	DESCRIPTION	PRICE	AMOUNT
	CUSTOMER COMPLAINS		
	When Safety is TAKEN		
	Off GUN WILL FIRE		
	PLEASE CHECK AND		
	REPAIR		
	THANKS		
	Jeff		
Hartman's will not be responsible for bodily injury or death occurred through misuse or improper handling of firearms. Effective October 1, 1989, it is unlawful to store or leave a fire- arm in any place within the reach or easy access of a minor.		FDLE FEE: (Tax Exempt)	
		TAX	
RECEIVED BY: [Signature]		TOTAL	

NO REFUNDS - STORE CREDITS ONLY

RECEIVED
MAR 21 2012

BY:

Thank You

E6432447

Model: 700



RE00262262

T.A. Dirty + sticky. Trig. not
returning properly. Can often
no Rep. TPA, 2641 + 2651 AT
1/2 normal cost

Quote

Remington Arms Co., Inc.
Product Service
Legal Case #:7640

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
266525	5/4/2012	5/7/2012	5/7/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Rob	Hartmon	1012 93RD ST	ROBERTS	WI	54023		H 651-270-7130

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	Unexplained discharge	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

SR# 16534 - Reason for Return; Bolt Lock Safety Modification. Service Request Section: Consumer states the rifle will discharge while unloading - bought used. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6333971	OI	7/1/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	M MURPHY CO MILWAUKEE WI	TWO PIECE BASE	U			

CONCERN:FIRE WHILE UNLOADING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

5/15/12: Per Ilion - TA dirty, set screws altered. Trigger not returning properly. Replace TA, clean & test under BLM - quote. Customer apprvd & paid quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/7/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
	Description		22" 3006 SPRG
	Date Code		OI
	Bore Plugged	False	
	Bulged	False	

Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, TRIG NOT RETURNING PROPERLY. WILL FOLLOW DOWN SAFETY RETAINING CLIP MISSASSM
	Pull	---Select---	4#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This document will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE DOCUMENT WITH YOUR RETURN.**

22"
0.77/7
4#
2009

Request Number 16534
Serial Number / Description A6333971
700 30-06

7640

Date of Request: 04/02/2012
Date Printed: 04/02/2012

mer:
OB HARTMON
12 93RD ST
OBERTS, WI 54023 US

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

mail: robh47@yahoo.com

Email:

request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be and returned. If not, you will be contacted with an estimate before work is performed.

For Return

- BOLT LOCK SAFETY MODIFICATION

Request Section

mer states that the rifle will discharge while unloading. Bought used.

And Service Details

al	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: A6333971

Model: 700



RE00266525

RECEIVED
MAY 05 2012

BY:

T. A. dirty + set screws altered
TRIO, not ret. properly. Replace
TPA, check test under BLP
for \$20. +

Quote

IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00





