

Remington Arms Co., Inc.
Product Service
Legal Case #:7763

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
273070	6/26/2012	6/27/2012	6/27/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tim	Henard	550 Grassy Creek	Rogersville	TN	37857		H 423-357-4716

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S	Will fire by itself Concern:1025 Unexplained Discharge - No Mention of Safety Position		Unknown	
C				

7/20/12 Per letter with rifle, the safety will not operate properly and the gun will fire by itself.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25791	B6587817	KE	5/1/1984
Date Purchased	Where Purchased	Accessories	Original Owner			
	NATIONWIDE SOUTHAMPTON PA		U			

CONCERN:FIRES BY ITSELF

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean, test at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

7/20/12 Per Ilion, trigger assm is contaminated with a dried and sticky lube residue causing parts to bind and work sluggish. Can offer to replace TPA, clean, test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/27/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 270 WIN
	Date Code		KE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	SLUGGISH
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.015
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY.PARTS WORK SLUGGISH.WILL FOLLOW DOWN
	Pull	---Select---	7.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Tim Heard 7763
550 Grassy Creek Rd.
Rogersville, TN. 37857

22"
12.5/8
7.5#
2015

To who it may concern.
This rifle the safety will not
operate properly and the gun
will fire by its self.
scary as hell. Please Fix
this gun.

RECEIVED
JUL 18 2012

BY:

Sincerely

Timothy D. Heard

T.A. is contaminated w/ a dried +
sticky lube residue causing parts
to bind + work sluggish. Can
offer to rep lube TPA, clean + test
at 1/2 normal cost.

Quote

Serial Number: B6587817

Model: 700



RE00273070







