

Remington Arms Co., Inc.
Product Service
Legal Case #:8294

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
291800	12/6/2012	12/7/2012	12/7/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Larry	Herron	92 Abbey Ln	London	KY	40701		E clintherron@gdit.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Gun is going off by itself	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				
12/27/12 Per note on SR, gun is going off by itself. Does not feel like he should pay costs.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	6758770	OY	7/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
		REAR BASE ONLY	U			

CONCERN:GOES OFF BY ITSELF

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.44	12/27/2012				

12/27/12 Per Ilion, trigger assm has a partially dried and sticky lubrication residue causing parts to bind and work sluggish. Replace TPA, clean and test fire at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/7/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		OY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	SLUGGISH
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	ACTION DIRTY,STICKY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY PARTS BIND AND WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	5#
	Altered	True	PULL SCREW ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		REAR BASE ONLY

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



22"
0477
54
010

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

Service Request Number: SR00036048
Serial Number / Description: 6758770

8294

Date of Request: 11/26/2012
Date Printed: 11/26/2012

Customer:
LARRY HERRON
92 ABBEY LANE
LONDON, KY 40741 US

Destination:
Arms Services
14 Hoefler Ave
Iken, NY 13357 US

Email: clint.herron@gdi.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M1240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
SAFETY MODIFICATION PROGRAM
GUN IS GOING OFF BY ITSELF DOES NOT FEEL LIKE HE SHOULD PAY COSTS.

Serial Number:

6758770

Model: 700



RE00291800

Qty Needed

Warranty

Price Disc Amount

T.A. has a partially dried
STICKY lubrication residue
CAUSING parts to bind & work
sluggish. Replace TPA, clean &
rest fire under BLP for
\$20.00 + ship Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00
Est Sales Tax: .00

Grand Total: \$.00

RECEIVED
DEC 10 2012

BY:





