

Remington Arms Co., Inc.
Product Service
Legal Case #:7744

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
272384	6/19/2012	6/20/2012	6/20/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Wes	Hodges	227 Campbell Ln.	Pineville	KY	40977		H 606-521-6823 E stuart.hodges@ky.gov

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

SR# 22171 - Customer sent a note with gun & stated he had a FBC. He did not report any damage or injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	n/a	A6670263	EQ	10/1/1978
Date Purchased	Where Purchased	Accessories	Original Owner			
	GALLS INC LEXINGTON KY		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

6/20/12: CSR contacted customer about quote & received approval & payment. df 6/22/12: Per Ilion - TA set screws altered. Replace TA, clean & test fire under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/20/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 300 WIN MAG
	Date Code		EQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Missing	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	WILL FOLLOW DOWN
	Pull	--Select--	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service
PO Box 700
Madison, NC 27025-0700



24"
EQ 10/5
2#
.012

Parts and Repair: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number SR00022171		Serial Number / Description A6670263 Model 80		Date of Request: 06132012 Date Printed: 06132012													
Customer: LES HODGES BERT COMBS BUILDING US 25 EAST PINEVILLE, KY 40977 US Email: stuart.hodges@ky.gov		Destination: Arms Services 14 Hoeffer Ave Ilion, NY 13357 US Email:															
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																	
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION																	
Service Request Section SAFETY MODIFICATION PROGRAM																	
<table border="1"><thead><tr><th>Parts And Service Details</th><th></th><th></th><th></th><th></th><th></th></tr><tr><th>Material</th><th>Type</th><th>Description</th><th>Qty Needed</th><th>Warranty</th><th>Price Disc Amount</th></tr></thead></table>						Parts And Service Details						Material	Type	Description	Qty Needed	Warranty	Price Disc Amount
Parts And Service Details																	
Material	Type	Description	Qty Needed	Warranty	Price Disc Amount												
<div>A6670263 Model: 700</div> <div></div> <div>RE00272384</div> <div>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</div> <div>Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00</div>																	

RECEIVED
JUN 22 2012

BY:

T.A. sets screws & altered.
Replaced TPA, clean & test
under GEP for \$20 +
Quote

Model Number: Model 700 300 win. mag		Serial Number: A6670263	
Name: Wes Hodges		Date of Purchase: early 1980's	
Address (no PO Boxes): 227 Campbell Lane			
City: Pineville		State: ky	Zip: 40977
Phone (Daytime):		Fax: none	
<p>I put a shell into the chamber and proceeded to close the bolt. While closing the bolt the gun discharged.</p>			
393 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.			
:: Record the serial number of your firearm before sending it			

LA6670263
Size 700
RE00272384





