Remington Arms Co., Inc. Product Service Legal Case #:7518

Case Information RE# Date Opened(PS) **Date Closed** Incident Date Pre Lit Obsolete Date Opened 3/21/2012 3/22/2012 3/22/2012 262621 Customer Information Contact Business First Name Last Name Street City Zip Age Type State Incident John Hofert 322 North McCadden Pl Los Angeles 90004 H 323-934-5362 Incident Information Claims Codes **Medical Status** Repair Est. **Medical Treatment** ΡI PD Cause: 4015 Improper Maintenance Unknown Concern: 1007 Fired on Safe Release S Fired on safety release 4/12/12 Per note with rifle, fires sometimes when moving safety forward to fire position.cm Firearm Information SKU Bbl. DOM Mfg. Type Model/Ga. Serial Remington CF/BA 700/35 WHELEN n/a E6566638 1/1/1999 **Date Purchased** Where Purchased Accessories **Original Owner** MUZZLE BRAKE U CONCERN:FSR Ammunition Information - None Defined Other Products Information - None Defined Settlement Remington/700/CF/BA Cash Cash Reim. Release of Claims Settlement Release Date Reimbursement Date Settlement Date APV APV Per Ilion, replaced fire control, mag parts, tested at no charge Repair/Replacement Repair/Replacement Cost Date 15.00 4/12/2012 4/12/12 Per Ilion, "REPLACED FIRE CONTROL, MAG BOX SPRING AND FOLLOWER, TOUCHED UP BEDDING, FUNCTION AND TEST FINE." They could not verify by the serial number that this was from the Custom Shop.cm Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment		
	Examiner		B.TRAVIS	ĺ	
Examination	Exam Date		3/22/2012		
	Product Type		RF	ĺ	
	Action Type		A		
	Assigned To		T.NAGLE		
Cause	4015	Improper Maintenance	WILL SEND TO CUSTOM SHOP FOR REPAIR DUE TO OTHER CUSTOMER CONCERNS		
	Description		22" 35 WHELEN MR CUSTOM		
	Date Code				
	Bore Plugged	False			
Barrel	Bulged	False			
	Fired	False			
	Fired while	\neg			

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7518&Type=Case

4/12/2012

	Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	·
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Not Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description		M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.013
Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY,STICKY TRIG NOT RETURNING WILL FOLLOW DOWN SAFETY RETAINER MISSASSM
	Pull	Select	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		MUZZLE BRAKE

Service Request

Remington Service 7 PO Box 700



Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENTS

WITH YOUR RETURN.	7518	accurate and comple	ic service. ENCLOSE	THIS DOCUMENT, 613
Serial Number / Description MODE / SER00014332 E656663 8 CAUBER 75- CAUBER 75- JOHN HOFERT 322 NORTH, MCCADDEN, PL LOS ANGELOS, CA 90004 US FA 323 934-6	WHELEN Destina 362	PIN.RIFLE T		03/02/2012 03/02/2012
	En	nail:		
E6566638 Model: 700	ne if it is covered unde	er our waitanty policy	If it is your firearm, LEC	2 6 2012
			BY:	
	BABGI REMINISTOR	ALE BU	104301	£ 09/17/99
RE00262621	JEMINGTON	VC1/GTOM	KG MT	RIFLE
Service Request Section FIRES WHILE CLOSEING BOLT / CHAMPER WE CRICK BAY SEPETOM SSECREPUNCE DOWN BAING DARRISTY SER# ON OR AROUND 2 LINE 2005.				
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Parts And Service Details Vaterial Type Description VNSPECT BOTH IRIGER	Oty Needed	Warranty	= T Y	Disc Amount
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THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace being sent based on the conversation with our representative.	e the item(s)		Sub Total: Est Sales Tax:	.00

\$.00

Grand Total:

DRoss

1706-00636 Done on 09-02-49
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B & B SALES

12521 Oxnard Street

NORTH HOLLYWOOD, CALIFORNIA 91606

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Remington TOO TM CUSTOM KS MOUNTAIN RIFLES

1999

Model 700° Custom KS Mountain Rifle (also wailable in 22 vimfire as the Model 40-NR KS Sporter single shot only.)

Model 700" Custom KS Mountain Rifle (Stainless Steel)

What the Remington Model 700 Custom KS Mountain Rifle lacks in weight, it makes up for in strength and accuracy.

The Model 700 Custom KS Mountain Rille breaks the rule for traditionally heavy big game ritles. The Keylar reinforced fiberglass stock is lighter than wood, yet rugged enough to absorb the punishment of severe weather and hard use. And its nonreflective finish won't alert wary eyes.

The streamlined contours of the stock design make this rifle pleasing to the eye – and to the touch. The stock is completely anaffected by changes in moisture, temperature or altitude. And it has the rigidity to stay sighted-in, shot after shot.

The straight style stock includes an integral checkpiece that has a natural feel when the ritle is mounted. A blind magazine adds stiffness which reduces flexing.

The heart of the Model 700 Mountain Rifle is the exclusive Remington bolt design which supports the extractor, making it grip the cartridge head righter as you extract the spent cartridge. The bolt, barrel and machined receiver surround the cartridge with three rings of solid steel, unlike Mauser-type actions.

No detail is overlooked on this rifle. Remington's skilled craftsmen hand assemble and carefully test the trigger mechanism to ensure crisp, reliable performance, shot after shot.

Available with matte finished ordnance grade earbon steel, or uncolored stainless steel barrel and action.

This rifle is also available in 22 Rimfire as the Model 40-XR TKS Sporter, in black matte carbon steel, right-hand action only.

For further information on any Custom Shop gun, see your Remington dealer.

SPECIFICATIONS

STOCK:	Classic style with cheekpiece; Kevlar*			
	reinforced liberglass with gray, nonreflective			

textured finish; 1" black recoil pad; blind magazine; sling swivel studs installed.

LENGTH OF PULL: 13.1/2"

DROP AT COMB: 1/2"

DROP AT HEEL: 1/2"

RECEIVER: Drilled and tapped for scope mounts.

Barreled action is hand-fitted and epoxy-

bedded to stock.

MAGAZINE CAP.: 4 for 270 Win., 280 Remington and 30-00:

3 for all other calibers, 22 Rimfire is single

shot only.

BARREL: 24" Custom grade; no sights or sight holes.
Nominal muzzle diameter: .59" for standard

calibers; .65" for magnum and 35 Whelen calibers.

canoer

METAL FINISH: Black matte or uncolored stainless steel.

OVERALL LENGTH: 44 1/2

Sporter (single shot)

WEIGHT: 6 lbs., 6 oz. in standard calibers:

6 lbs.. 12 oz. in magnum calibers.

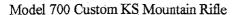
ORDER NUMBERS

		UNCOLORED			
	BLACK MATTE	MATTE			
	CARHON STEEL	STAINL	ESS STEEL		
CACIBER	R-H	L·H	IR.H ONLY		
270 Win.	5636	5648	7120		
280 Rem.	5n38	.5o50	7122		
30-06	5640	5652	7124		
7mm Rem. Mag.	5642	ລົດລົ⊣	7126		
7mm STW	5633	5661	7118		
500 Win. Mag.	5644	2020	7150		
300 Wby. Mag.	. 5625	5627	7128		
338 Win.	5613	āúlā	7154		
8mm Rem. Mag.	5617	5619	N/A		
35 Whelen	-5609	5611	NA		
575 H&H Mag.	5646	56 5 8	7138		
22 Rimfire					
Model 40-XR "KS	567.5	EZ	$L^{*}Z$		

Remington



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800 243-9700 Page 1 of 1

CUSTOM SHOP



MODEL 700TM CUSTOM KS MOUNTAIN RIFLE

Our Model 700™ Custom KS Mountain Rifles have the lightweight toughness for high-country hiking and hard hunting anywhere. They're available in either blued carbon steel (right- and left-hand versions) or stainless steel. The Kevlar®-reinforced stock and all metal surfaces have nonreflective finishes. Offered in a choice of 11 big-game calibers from .270 Win. to .375 H&H Mag., and new for 1998, the flat-shooting 7mm STW.

BACK TO CUSTOM SHOP

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