

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7308

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
255326	1/20/2012	1/23/2012	1/23/2012				X

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Donald	Hysell	2284 County Rd 124	Chesapeake	OH	45619		E dehysell@yahoo.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Fires on safety release Concern:1007 Fired on Safe Release			
C				

2/6/12 Per note on SR, gun fires when moving safety from safe to fire repeatedly. Also fails to fire.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700/50 CAL	27572	ML019981	WQ	8/9/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, check over at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

2/6/12 Per Ilion, trigger assm dirty and set screws altered. Replace TPA, clean, check over at 1/2 normal cost.cm

## Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/23/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 50 CAL
	Date Code		WQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	DIRTY,RUSTY
	Shroud	Slightly Worn; Functioning	

Bolt	Face	Slightly Worn; Functioning	DIRTY,RUSTY
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	DIRTY,RUSTY
	Stock Condition	Slightly Worn; Functioning	DIRTY
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801 [www.Remington.com](http://www.Remington.com)

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

<b>Service Request Number / Description</b> SR00009521 ML019981	<b>Date of Request</b> 01/12/2012
<b>Customer:</b> DONALD HYSSELL 2284 COUNTY RD 124 CHESAPEAKE, OH 45619 US Email: DEHYSELL@YAHOO.COM	<b>Destination:</b> Arms Services 14 Hoefler Ave Elion, NY 13357 US Email:

24"  
2.5"  
W98/9

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be rep returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M110 - FAILS TO FIRE  
M295 - EVALUATE AND REPAIR

**Service Request Section**  
GUN FIRES WHEN MOVING SAFETY FROM SAFE TO FIRE  
TY REPEATLY  
ALSO, FAILS TO FIRE / CUSTOMER HAS TO MOVE SAFE

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Number: ML019981  
Model: 700ML

RECEIVED  
JAN 21 2012



RE00255326

T.A. Dirty + set screws altered.  
1/4" TPA, CLEAN + check over  
AT 1/2 normal cost

Sub Total: .00  
Est Sales Tax: .00  
Grand Total: \$ .00