

Remington Arms Co., Inc.
Product Service
Legal Case #:7946

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
283581	9/26/2012	9/17/2012	9/27/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Clarence	Ingle	118 Powell Rd	Newport	NC	28570		C 252-725-3521 E cingle@ec.rr.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S Fired on bolt closing	Concern:1008 Fired on Bolt Closing			
C				

9/17/12 Per call from Ingle, he has an older 700 that was given to him from the family. Sometimes the trigger pull is very heavy. His son had it fire when closing the bolt. He wants to have it checked.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	n/a	273599	CP	4/1/1967
Date Purchased	Where Purchased	Accessories	Original Owner			
			N			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean, test fire at BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
41.94	10/5/2012

9/17/12 Emailing ARS.cm 10/5/12 Per Ilion, trigger assm dirty and sticky. Trigger is binding on side plates. Replace TPA, clean, test fire at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/27/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 308 WIN
	Date Code		CP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.004
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY TRIG BINDING WILL FOLLOW DOWN
	Pull	--Select--	8#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

7946
Remington 700 Repairs

22"
CP4/67
8#
.004

From:
Clarence C. Ingle
118 Powell Rd.
Newport, NC 28570

To:
Remington Arms
14 Hoefler Ave.
Ilion, NY 13357

The Remington 700 rifle ser# 273599 is being sent to you for repair. I have discussed my problems with Ms. Christy Mitchell in the Customer Affairs Administrator office in Madison, NC. Her Tel# 336-548-8684. She directed me to send it to you.

The problems with this weapon are: 1. It has an extremely hard trigger pull and feels like the safety is on when pulling the trigger. (It doesn't do this every time)

2. It has fired a round when closing the bolt with out pulling the trigger, (only once).
The rifle, although an older one, has been fired very few times.

If you need to contact me please call 252-725-3521.

Thanks;

Clarence Ingle

Serial Number:

273599

Model: 700



RE00283581

T.A. Dirty & sticky. Trig. is
binding on side plates.
Replace TPA, clean & test fire
under BCP Con & 20.00 + ship

Quote

Page 1

RECEIVED
OCT 04 2012

BY:.....

Rice, Lisa

From: Mitchell, Christy
Sent: Monday, September 17, 2012 4:25 PM
To: Media Coordinator Schedule
Subject: Email an ARS to:

Clarence Ingle 118 Powell Rd Newport NC 28570

C 252-725-3521
cingle@ec.rr.com

Model 700 rifle, ser #273599

Christy Mitchell
Consumer Affairs Administrator/Field Armorer's School Administrator
PO Box 700
870 Remington Dr.
Madison, NC 27025-0700
Phone: 336.548.8684
Fax: 336.548.7872

ILN

Freedom Group Family of Companies: Remington | Marlin | Bushmaster Firearms | DPMS / Panther Arms | H&R | Barnes Bullets |
Advanced Armament Corp | Mountain Khakis | Dakota Arms | Parker Gun | Para USA

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4XX596 SEP 18, 2012 ACT WT 10.0 LBS #PK 1
SVC GND COM BL WT 10.0 LBS
TRACKING# 1Z4XX5969067922579 ALL CURRENCY USD
REF 1:C.INGLE/LAR/CM
REF 2:SER #273599
HC 0.00 CNS 0.00 FRT: 3RD
SHIPMENT PUB RATE CHARGES: SVC T/P USD
DV 0.00 COD 0.00 RS 1.00
DC 0.00 DGD 0.00
AH 0.00 PR 0.00 ROD 0.00
TOT PUB CHG 10.11 PUB + HANDLING 10.11



ShipRequest™



Ship To: Clarence Ingle
Company:
Address 1: 118 Powell Rd
Address 2:
Address 3:
City: Newport
State/Province: North Carolina
ZIP/Postal Code: 28570
Country: United States
email:
Phone:
Account: 230145
Package Type: Package
Address Type: Residential
Deliver By: Fri, September 21, 2012
Package ID: 8800

Special Instructions:

Sender Name: Christy Mitchell
email: Christv.Mitchell@reminoton.com

Date: 09-18-12 1 lb 7.5 oz
Acct # : 230145
Cust # : 0DL0000009661
Zip/Zone: 28570 / 2
Trk # : 1Z4XX5960300040720
Pkg ID #: 8800
Service : UPS Ground
Base \$ 5.84
Spc S: \$ 2.00
Addl : \$ 0.00
Total \$ 7.84





