Remington Arms Co., Inc. Product Service

Legal Case #:8329 Case Information RE# Date Opened Date Opened(PS) **Date Closed** Incident Date Obsolete Pre Lit Lit 292178 12/10/2012 12/11/2012 12/11/2012 Customer Information Type Business First Name Last Name Street State Zip Age Contact H 763-744-5482 2709 N. Partridge Hollow Dr. Janesville Incident Mark Johnson WI 53548 E marks.johnson@atk.com Incident Information Claims Codes Repair Est. **Medical Treatment Medical Status** ΡI PD Cause: 4038 Could Not Duplicate Concern Unknown S FSR Concern:1007 Fired on Safe Release SR# 36161 - Customer stated he had FSR. No report of injury or damage. df Firearm Information Serial Bbl. DOM Mfg. Model/Ga. SKU Type 700/7MM REM MA 6520872 LW 2/1/1972 Remington CF/BA n/a Original Owner **Date Purchased** Where Purchased Accessories ARMY AIR FORCE DALLAS TEX U TRU GLO SIGHTS CONCERN: FSR Ammunition Information - None Defined Other Products Information - None Defined Settlement Remington/700/CF/BA Cash Reim. Date Cash Date Settlement Release of Claims Release Date Reimbursement Settlement APV APV Per Ilion - Quote to repair under BLM Repair/Replacement Repair/Replacement Date Cost \$29 12/13/12: Per Ilion - Could not duplicate concern. TA set screws altered. Replace TA, clean & test under BLM - quote. df Examination[Remington/CF/BA] Sub-Part Comment Part Code **B.TRAVIS** Examiner Exam Date 12/11/2012 Examination Product Type RF Action Type Assigned To J.BALIO Cause 4038 Could Not Duplicate Concern 24" 7MM REM MAG Description Date Code

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=8329&Type=Case

False

False

False

Slightly Worn; Functioning

Bore Plugged

Fired while Obstructed Muzzle/Crown Condition

Bulged

Fired

Barrel

12/26/2012

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1	Firing Pin	Slightly Worn; Functioning	
Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning]
	Handle	Slightly Worn; Functioning]
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False]
	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	Select]
	Exterior Condition	Slightly Worn; Functioning	REC'D WITH MAG BOX MISASSM TO REC
	Stock Condition	Slightly Worn; Functioning	MARS SCRATCHED
Receiver	Fore End Condition	Select]
	Condition	Slightly Worn; Functioning]
Safety	Bulged	False]
	Description		BOLT LOCK SAFETY
Salety	Function	Like new; Functioning]
Sear	Lift	Select	.011
	Notch	Slightly Worn; Functioning]
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	Select	4.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TRU GLO SIGHTS

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700 F:336-548-7801 This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

24" LW2/7 ,011

SR00036161

st Number Serial Number / Description

6520872

Model 7007MM

MARK JOHNSON 2709 N. PARTRIDGE HOLLOW DRIVE JANESVILLE, WI 53548 US

Date of Request: Date Printed: 11/26/2012

11/26/2012

Destination:

Email

Arms Services 14 Hoefler Ave Ilion, NY 13357 US

Email: marks.johnson@atk.com

-Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M238 - CLEAN & INSPECT (SAFETY PROGRAM ONLY)

Service Request Section

¹ 6520872 Model:

Warranty

Price Disc Amount

Could not dup concern T.D. set screws Altyred. Mp. TPA, cleant rest under BLP Rong 20.+

THIS IS NOT AN ENVOICE. This is a pre-estimate to repair, recondition, or replace the

SHIPPED DEC 13 PAID

Sub Total: Est Sales Tax: .00 .00

Grand Total:

\$.00





