

Remington Arms Co., Inc.
Product Service
Legal Case #:7423

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
259158	2/20/2012	2/21/2012	2/21/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Killeen P.D.	---	Killeen P.D.	3304 Community Blvd.	Killeen	TX	76542		E ljohnson@ci.killeen.tx.us

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 12946 - Fired when taking off safe - something rattling in stock. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	25739	G7002697	DE	9/13/2010 11:06:45 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	KILLEEN CITY PD	SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - repair as needed @ n/c - warranty						

Repair/Replacement Cost	Repair/Replacement Date
\$176	

2/27/12: Per Ilion - Could not duplicate concern. To restore confidence in rifle, will replace TA, check over, repair as needed @ n/c - warranty. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/21/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 308 WIN FL HB
	Date Code		DE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	PAINTED
	Stock Condition	Slightly Worn; Functioning	PAINTED RATTLE INSIDE OF STOCK
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	False	40X TPA
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



ATTN: PRODUCT SERVICES

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

201
DE 9/10
3#
.011

Service Request Number: **SR00012946**
Serial Number / Description: **G7002697**
Model: **700 RIFLE** Caliber: 308

7423

Date of Request: 02/16/2012
Date Printed: 02/16/2012

Customer:
KILLEEN P.D.
3304 COMMUNITY BLVD.
KILLEEN, TX 76542 US

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email: LJOHNSON@CIKILLEEN.TX.US

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M125 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

FIRE WHEN TAKING OFF SAFE

— something rattling in stock

OFFICER JOHNSON SHIPPING AT 254-432-1748

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

G7002697

Model: 700



RE00259158

could not duplicate concern.
To restore confidence in rifle
will replace TPA checkover, repair
as needed AT N/C.

RECEIVED
FEB 27 2012

warranty

BY: _____

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00

Remington 700 Serial Number G7002697

In October of 2011 while moving the rifle on the bipod the rifle fired without finger on trigger. Later it was determined that the trigger tension screw had backed completely out. One of our Certified Armorers tightened the screw and I experienced no more problems until 02/02/12. On this day while moving the safety to the fire position and without a round in the chamber, the firing pin dropped. Luckily no round was in the chamber at that time.

Also something is rattling
in stock

****REPRINT****

INVOICE

INVOICE DATE: 02/16/2012 11.10

ORIG DATE: 08/26/2010 4.24 PM

RECEIPT 101684

STORE: 1

REGISTER: 113

Clerk: SHANON HEINZEN

PAGE NO: 1

BARNEYS OF LAFAYETTE
218 FOUR PARK RD
LAFAYETTE LA 70507
337-896-3667

fax # 254-200-7976

Customer

TINA LANDRY

Ship to:

CITY OF KILLEEN P.D.
CITY OF KILLEEN P.D.
3304 COMMUNITY BLVD
KILLEEN, TX 76542
Phone: 254-501-8803
Email: MBLEVINS@CI.KILLEEN.TX.US

Via DROP SHIP FACTORY
To: OFFICER J. PETTY KILLEEN CITY PD
3304 COMMUNITY BLVD
KILLEEN, TX 76542

SHIP VIA DROP SHIP	SHIP DATE 09/16/2010	P.O. credit card	NICS/FFFL # D.L.O.F.	NICS/FFFL DATE 11/30/2020
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REQUESTED BY OFFICER JASON PETTY 254-462-6421

ITEM NUMBER	ITEM	SIZE	ATTR1	ATTR2	QTY	UNIT PRICE	TOTAL	QTY B/O	QTY REL	PICKUP/ SHIP DATE	TOTAL
REMD25739					2	\$780.43	\$1,560.86	0	2	09/29/2010	\$1,560.86
REMINGTON Loc: 97 RIFLE,700LTR,308WIN,20P,HBFL,NS HS3,B											

QUOTED PRICING

Total Units: 2
SubTotal: \$ 1,560.86

Shipping DROP SHIP FACTORY: \$50.00
\$0.00

TOTAL: \$1,610.86

08/26/2010 4.30 PM

MASTERCARD: \$1,610.86
017417

REDACTED



Special Orders MUST be picked up within 10 days of notice to avoid penalties or forfeiture of deposit. Badges and other custom items are to be paid in full at time of order with no return or refund available.





