

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7765

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
273106	6/27/2012	6/28/2012	6/28/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Terry	Kraker	709 Stagecoach Dr.	Jacksonville	NC	28546		H 252-349-2564 E tdkraker@gmail.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

SR# 19349 - Reason for Return: Bolt Lock Modification. Service Request Section: Fire when safety is released. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	A6698270	BV	1/17/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	MAURICE SPT GDS CHICAGO IL		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

7/20/12: Per Ilion - TA is dirty & sticky. Trigger not returning properly. Replace TA, clean & test under BLM - quote. Customer apprvd & pd quote. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/28/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 270 WIN
	Date Code		BV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown		

	Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.006
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	--Select--	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE HIS DOCUMENT WITH YOUR RETURN.**

722"  
BVI/70  
6#  
006

Service Request Number: R00019349  
Serial Number / Description: A6698270

Date of Request: 05/07/2012  
Date Printed: 05/07/2012

Customer:  
TERRY KRAKER  
709 STAGECOACH DR  
JACKSONVILLE, NC 28546 US

Destination:  
Arms Services  
14 Hoefler Ave  
Elion, NY 13357 US

Email: tdkraker@gmail.com

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return  
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section  
FIRES WHEN SAFETY IS RELEASED

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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SERIAL Number:

A6698270

Model: 700



RE00273106

RECEIVED  
JUL 18 2012

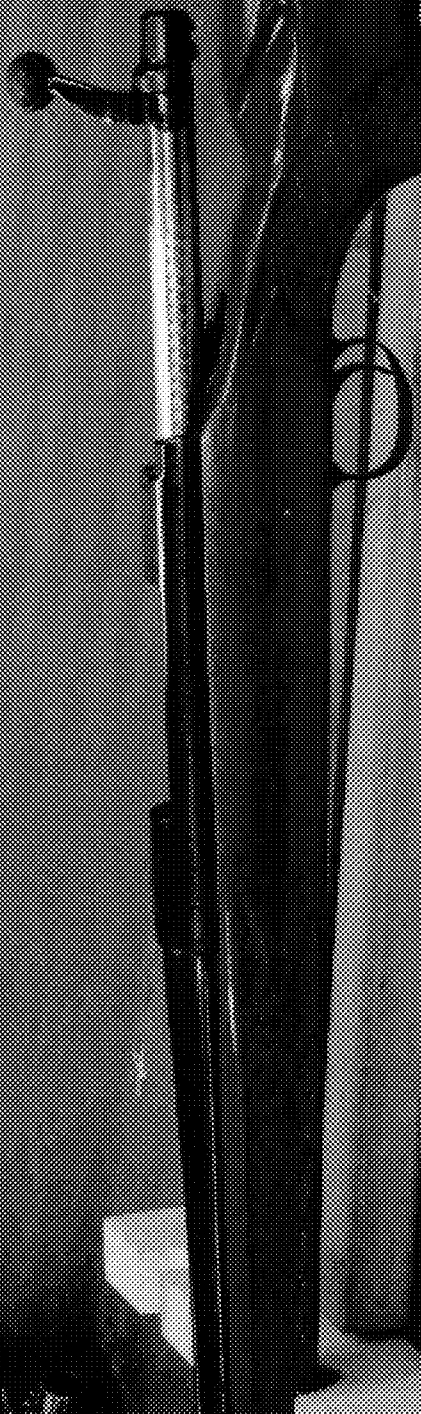
BY:.....

T.A. is dirty & sticky, trip. Not returning properly. Replace IPA, clean test under BCP for 820 +

Quebe

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00  
Est Sales Tax: .00  
Grand Total: \$.00



46696270  
Serial 700  
8506270106





