Remington Arms Co., Inc. **Product Service** Legal Case #:7760

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 273001 6/25/2012 6/26/2012 6/26/2012

Customer Information

Type **Business** Last Name First Name Street State Zip Age Contact Reporter LL Bean Inc. 95 Main St. Geoffrey LL Bean Inc. Freeport ME 04032 W 207-552-7811

Incident Information

Claims Codes Repair Est. Medical Status **Medical Treatment** 

PΙ

S FSO

PD Cause: 4038 Could Not Duplicate Concern

Unknown Concern:1028 Fired With Safe ON

C

Dealer sent rifle in with note. Dealer stated consumer brought gun in & said it will fire with Safe on. df

Firearm Information

Mfg. Model/Ga. SKU DOM Type Serial Bbl. 8/8/2002 2:32:55 Remington CF/BA 700/7MM08 REM 25855 D6607192 WW PM

Date Original Where Purchased Accessories Purchased

Owner

JERRY S SPORT CENTER TWO PIECE U **NORT BASE** 

CONCERN:FSO

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Cash Reim. Cash Settlement Release of Claims Release Date Reimbursement Date Settlement Date APV APV

Per Ilion- Quote to repair @ a discount

> Repair/Replacement Repair/Replacement Cost Date

7/18/12: Per Ilion - Could not duplicate concern. TA dirty & rusty. Can offer to replace TA, clean & test @ 1/2 normal cost quote. Store apprvd & paid quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/26/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7760&Type=Case

7/19/2012

Cause	4038	Could Not Duplicate Concern	
	Description		22" 7MM08 REM
	Date Code		WW
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		<del>-</del>
	Muzzle/Crown Condition	Slightly Worn; Functioning	
<u> </u>	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Mi	Condition	Select	
Magazine	Box Condition	Slightly Worn; Functioning	RUSTY
	Exterior Condition	Slightly Worn; Functioning	SOME RUSTING
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
D i	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.011
Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
Tricon	Pull	Select	5.5#
Trigger	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

06/20/2012

Remington

14 Hoefler Ave.

Ilion, NY 13357

800-243-9700

Arms Service-

Enclosed is a Model 700 Mountain Rifle 7mm-08 serial #D6607192 which was brought back to us by a customer with the complaint that it will fire even when the safety is in the "on" position. Please check and adjust as necessary and return ship to:

LLBean Inc.

Hunt/Fish 95 main St.

Freeport, ME 04032

Att.-- G. Cartmell

Thank you.

Geoffrey Cartmell

LLBean Firearms Dept.

207-552-7811

rould not duplicate concerned T.A. Linty + Musty, CAN offin to replace TPA clean + Test At 1/2 Normal Lost,







