

Remington Arms Co., Inc.
Product Service
Legal Case #:8263

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
292651	12/12/2012	12/3/2012	12/14/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Leake	305 Elk Dr	Charlottesville	VA	22911		H 434-531-1916

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD Shot truck	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1007 Fired on Safe Release			
C				

12/3/12 Per note on SR, "Customer states the rifle discharged when safety was moved. Damage to personal property. Customer request rear sight be replaced while in shop."cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	n/a	6674514	EX	10/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
	CHARLOTESVILE HDW CHARLOTT VA		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair no charge as goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	47.44	12/27/2012				

12/3/12 Steve Joyce is sending an ARS.cm 12/14/12 Repair no charge as goodwill.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/13/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4015	Improper Maintenance	
Barrel	Description		24" 300 WIN MAG
	Date Code		EX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn; Functioning	

	Condition		
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	FINISH RUSTY, WORN
	Stock Condition	Worn; Functioning	FINISH DISCOLORED, WORN
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY, RUSTY PARTS SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**



EX 2411
10/17
6#
100

Service Request Number SR00037271 **Serial Number / Description** 6674514 **Date of Request:** 12/03/2012 **Date Printed:** 12/03/2012

Customer:
JOHN LEAKE
305 ELK DRIVE
CHAROLETTESVILLE, VA 22911 US

Destination:
Arms Services
14 Hoeffer Ave
Ilion, NY 13357 US

Email:

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

Customer states the rifle discharged when safety was moved. Damage to personal property.
er request rear sight be replaced while in shop.
Custom

Qty
Needed

Warranty

Price Disc Amount

Serial
Number:

6674514

Model: 700



RE00292651

RECEIVED
DEC 19 2012

BY:.....

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

Service Request

Remington Service
PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

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Service Request Number	Serial Number / Description	Date of Request:	12/03/2012
SR00037271	6674514	Date Printed:	12/03/2012
Customer: JOHN LEAKE • 305 ELK DRIVE CHARLOTTESVILLE, VA 22911 US Email:		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

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Custom

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

ARS LABEL REQUEST FORM

DATE:	12/03/2012	Service Request #	SR00037271
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	joycesd	email address:	Stephen.Joyce@remington.com

Business:

Remington Service
PO Box 700
Madison, NC 27025-0700
www.Remington.com

LABEL INFORMATION

MAIL LABEL TO:

JOHN LEAKE
305 ELK DRIVE
CHARLOTTESVILLE, VA 22911 US
SR00037271

Email:

RETURN ITEM TO:

ILN

Arms Services



Pennell, Sandra W.

From: Mitchell, Christy
Sent: Monday, December 03, 2012 2:12 PM
To: Media Coordinator Schedule
Cc: Joyce, Stephen D.
Subject: ARS fro John Leake, Charlottesville, VA

Please have the attention line notate Prod Serv #8263. Steve just created the SR a few minutes ago. Thanks!

Christy Mitchell
Consumer Affairs Administrator/Field Armorer's School Administrator
PO Box 700
870 Remington Dr.
Madison, NC 27025-0700
Phone: 336.548.8684
Fax: 336.548.7872

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Advanced Armament Corp | Mountain Khakis | Dakota Arms | Parker Gun | Para USA

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