

Remington Arms Co., Inc.									
Product Service									
Legal Case # 7186									
Case Information									
RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete		
252190	1/3/2012	1/4/2012	1/4/2012						
Customer Information									
Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Craig	Lesle	1420 Almagre Peak Dr.	Colorado Springs	CO	80921		E clesle@celcos.com
Incident Information									
Claims		Codes		Repair Est.	Medical Treatment	Medical Status			
PI									
PD		Cause:4038		Could Not Duplicate Concern		Unknown			
S		gun fires when engaging safety		Concern:1007		Fired on Safe Release			
C									

per SR6164: gun fires when engaging safety.

Firearm Information							
Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM	
Remington	CF/BA	700/7MM REM MA	20000	6775309	WY	8/1/1974	
Date Purchased	Where Purchased	Accessories	Original Owner				
	WHITNEY SPTG DENVER VOLO	TWO PIECE BASE	U				

CONCERN:FSR

Ammunition Information - None Defined							
Other Products Information - None Defined							
Settlement							
Remington/700/CF/BA							
Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV	
Replace TPA under SMP							
Repair/Replacement Cost		Repair/Replacement Date					
\$29		1/20/2012					

per lilon: could not duplicate concern. can offer to replace tpa clean & test fire under blp for \$20 + shipping.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/4/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		WY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SMALL CHIP RIGHT SIDE
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

QUOTATION

Remington Arms Company, Inc.

ESTIMATING REPORT

Parts/Repairs 800-243-9700
Fax 336-548-7801

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

www.remington.com info@remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00252190 Account # - R-	Description/Serial Number 6775309	Date Received - 1/3/2012 Estimate Date - 1/4/2012 Current Date - 1/4/2012
Customer CRAIG LESLE 1420 ALMAGRE PEAK DR COLORADO SPRINGS, CO 80921 US		Return To CRAIG LESLE 1420 ALMAGRE PEAK DR COLORADO SPRINGS, CO 80921 US
Phone (H) Phone (W) (719)-201-4130		Email - clesle@celcos.com

Received Date: JAN 17 2012
CSR: Tracy Cobble
Response Date: 1-17-12
Response/File: Completed

Please Circle One
☒ VISA ☐ MC ☐ AMEX ☐ DISCOVER Card No. REDACTED
PO Number REDACTED
Daytime Phone (719) 201 4130 Time To Call Between 10 & 18 ET Open Acct. R
Approval: Customer Signature *Craig Lesle* Date 1/10/12
☒ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
Notice: We process checks electronically through Check 21

Reported		Problems Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO	M123	FORWARD TO PRODUCT SERVICE F
M240	BOLT LOCK SAFETY MODIFICATION		

Technician's Comments

ProblemNotes could not duplicate concern.can offer to replace trigger plate assm, clean and test fire under bolt lock program for \$20.00 + shipping

Estimate: **C.O.D./Shipping and Handling Charges are NOT Included in this Quote.

Material #	Material Description	Qty	Warranty Y/N	Price/Unit	Discount Percent	Extended Amt
Part						
F305570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	Y	\$94.00	0%	\$0.00
Service						
4000114	GR-SHIPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000116	GR-LABOR	1	N	\$20.00	0%	\$20.00
4000119	GR-TEST	1	Y	\$23.00	0%	\$0.00
Sub Total:						\$37.00
Est. Sales Tax:						
Grand Total:						\$37.00

Service Request

Remington Service
PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801 www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number / Description
SR00006164 6775309

Date of Request: 2/08/2011
Date Printed: 2/08/2011

Customer:
CRAIG LESLE
1420 ALMAGRE PEAK DR
COLORADO SPRINGS, CO 80921 US

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email: clesle@celcos.com

Email:

24"
WY8/71
5#
.007

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be rep. returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
GUN FIRES WHEN ENGAGEING SAFETY

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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6775309

Model: 700



RE00252190

could not duplicate concern
EAW offer to replace TPA,
clean & test fire under BCP
Con @ 20. + ship

Quote

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00





