

Remington Arms Co., Inc.							
Product Service							
Legal Case #: 7188							

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
252156	1/3/2012	1/4/2012	1/4/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Howard	Lower Sr.	240 Route 87	Hillsgrove	PA	18619		H 570-925-3292 E chuck_lower@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause: 4015	Improper Maintenance		
S	fired on bolt closing	Concern: 1008	Fired on Bolt Closing	Unknown
C				

per SR7096: Gun goes off when closing the bolt.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	20000	A6512496	EO	10/11/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	BONITZ BROS HARRISBURG PA	TWO PIECE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA under SMP						

Repair/Replacement Cost	Repair/Replacement Date
\$29	1/20/2012

per l1ion: T.A. dirty & rusty. Trig is binding. Replace TPA, clean & test fire under BIP for \$20 + shipping.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/4/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		24" 7MM REM MAG
	Date Code		EO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	M/700 BOLT LOCK SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,RUSTY,TRIG IS BINDING WILL FOLLOW DOWN
	Pull	---Select---	8#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description	TWO PIECE BASE	

Parts and Repairs: P:800-243-9700 F:336-548-7801 www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. It serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number: **SR00007096**
Serial Number / Description: **A6512496**

Date of Request: **12-20-2011**
Date Printed: **12-20-2011**

Customer: **HOWARD LOWER SR**
240 ROUTE 87
HILLSGROOVE, PA 18619 US

Destination: **Arms Services**
14 Hoefler Ave
Ilion, NY 13357 US

Email: **chuck_lower@yahoo.com**

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

MI23 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

gun goes of when closing the bolt

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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A6512496

Model: 700



RE00252156

*T.A. dirty & rusty trig. is
BINDING. replace TPA, CLEAN
+ Test fire under BLP for
\$20. + ship*

Quote

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

*24"
ED11/
8#
1010*





