

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8281

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
291484	12/4/2012	12/5/2012	12/5/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Aaron	Lowry	11788 I20 West	Tyler	TX	75706		E aclkal@sbcglobal.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Gun fires when going from safe to fire	Cause:4006 Concern:1007	Altered Adjustments or Components Fired on Safe Release	Unknown
C				
12/20/12 Per note on SR, gun fires when going from safe to fire.cm				

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	A6493049	ED	8/22/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	OUTDOOR SPORTS DAYTON OH	SCOPE BASE,RINGS	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					
12/20/12 Per Ilion, trigger assm set screws altered. Trigger not returning. Replace TPA, clean, test at 1/2 normal cost.cm						

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/5/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 270 WIN
	Date Code		ED
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	1.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,RINGS

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700 F:336-548-7801 [www.Remington.com](http://www.Remington.com)

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serves as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS YOUR RECORDS.**

Service Request Number / Serial Number / Description  
SR00036149 B6493049  
Model 77

Date of Request: 1/26/2012  
Date Printed: 1/26/2012

Customer:  
AARON LOWRY  
11788 I20 WEST  
TYLER, TX 75706 US

Destination:  
Arms Services  
14 Hoeffer Ave  
Ilion, NY 13357 US

Email: [actkal@sbcglobal.net](mailto:actkal@sbcglobal.net)

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be rep returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return  
M239 - REPLACE TRIGGER ASSEMBLY

Service Request Section  
GUN FIRES WHEN GOING FROM SAFE TO FIRE

Serial Number:

B6493049

Model: 700



RE00291484

Qty Needed	Warranty	Price	Disc	Amount
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T.A. set screws altered  
TRIG is not returning.  
Req. TPA, change test AT  
1/2 normal cost.  
Q

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$ .00

RECEIVED  
DEC 10 2012

BY: .....







