Remington Arms Co., Inc. Product Service Legal Case #:8061

Case Information

RE# Date Opened Date Opened(PS) **Date Closed** Incident Date Pre Lit Lit Obsolete 285970 10/17/2012 10/18/2012 10/18/2012

Customer Information

Type Business First Name Last Name Street City Zip State Contact 640 E. 78th Place Incident Jerad Martinez Thornton CO 80229

Incident Information

Claims Codes Repair Est. Medical Treatment **Medical Status**

ΡI

PD Cause: 4015 Improper Maintenance

Unknown

11/2/12 Per note on SR, gun fired on safe; did not know if there had been a trigger job or not.cm

Firearm Information

S Gun fired on safe

Mfg. Model/Ga. SKU Serial Bbl. DOM Type Remington CF/BA 700/7MM REM MA n/a 6775019 OZ 7/3/1975

Date Purchased Where Purchased **Original Owner** Accessories

Concern:1005 Unexplained Discharge Safe ON

WALMART STR 63 WAGONER OK TWO PIECE BASE U

CONCERN:FOS

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Reim. Date Cash Date Cash Settlement Release of Claims Release Date Reimbursement Settlement APV APV

Per Ilion, replace TPA, clean, test at BLSM program price

> Repair/Replacement Repair/Replacement Cost Date

29.44 11/2/2012

11/2/12 Per Ilion, trigger assm dirty and rusty parts work sluggish. Replace TPA, clean, test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/18/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
	Description		24" 7MM REM MAG
	Date Code]	OZ
	Bore Plugged	False	·
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

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Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	· ·
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Not Functioning	DIRTY,RUSTY
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.008
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Not Functioning	DIRTY,RUSTY PARTS WORK SLUGGISH WILL FOLLOW DOWN
Trigger	Pull	Select	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Service Request

Remington Service PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY

Service Number SR00029998

FOR YOUR RECORDS.

Serial Number / Description

6775019 Model700

Customer JERAD MARTINEZ 640 E. 78TH PLACE THORNTON, CO 80229 US

Date of Request: 09/24/2012 Date Printed: 09/24/2012

Destination:

Arms Services 14 Hoefler Ave Ilion, NY 13357 US

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

gun fired on safe; did not know if there had been a trigger job or not.

Oty Warranty Needed

Price Disc Amount

T.A. dinky + Rusty panks work sluggish replace TRA, cleant restunden BLP Con & 20. +

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:

.00

Est Sales Tax:

.00

Grand Total:

\$.00





