

Remington Arms Co., Inc.
Product Service
Legal Case #:8350

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
292597	12/12/2012	12/13/2012	12/13/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ted	McKelvey	9050 Maple Grove Rd.	Hastings	MI	49058		H 517-852-0073

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013 Broken or Missing Parts		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 36838: Service Request Section - Customer states the rifle fires when the safety is moved to fire position. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700ML/50 CAL	27580	ML062514	CR	4/11/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	POINT SPORTING GOODS CO	TWO PIECE BASE,AFT MKT 209 PRIMER KIT	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$34					

12/19/12: Per Ilion - Connector is broken. Replace TA, clean & check over at n/c. df

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/13/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4013	Broken or Missing Parts	CONNECTOR IS BROKEN
	Description		24" 50 CAL SS

Barrel	Date Code		CR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	---Select---	AFT MKT
	Shroud	---Select---	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	ACTION DIRTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR BROKEN
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,AFT MKT 209 PRIMER KIT

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00036838	Serial Number / Description ML062514 Model 700ML RIFLE Caliber: 50	Date of Request: 11/29/2012 Date Printed: 11/29/2012
Customer: Ted McKelvey 9050 MAPLE GROVE ROAD HASTINGS, MI 49058 US	Destination: Arms Services 14 Hocfler Ave Ilion, NY 13357 US	
Email: phone # 517-852-0073	Email:	

8350

2411
C12 H/9

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY

Repair or replace cap firing assembly

Service Request Section

Customer states the rifle fires when the safety is moved to fire position.

Also will not fire caps consistently



Mr. Ted McKelvey
5050 Maple Grove Rd
Hastings, MI 49058-8734

Warranty Price Disc Amount

12-06-12

Sirs,

I do not have a receipt of this gun as it was a gift to me from family

Sincerely,

Ted McKelvey

RECEIVED
DEC 19 2012

BY: _____

CONNECTOR IS BROKEN
Rep. TPA, clean & check over
AT H/C
#230145

Serial Number:

ML062514

Model: 700ML



RE00292597

The item(s)

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00