

Remington Arms Co., Inc.
Product Service
Legal Case #:8349

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
292572	12/12/2012	12/13/2012	12/13/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Dana	McKinney	630 Willie Pace Rd	Burlington	NC	27217		E dana.mckinney@carolina.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S	Fired when closing bolt		Unknown	
C	Concern:1008 Fired on Bolt Closing			

1/4/13 Per note on SR, claims it fired on close of bolt.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	6678879	WY	8/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
	JC PENNEY MILW WISC		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
29.04	1/4/2013

1/4/13 Per Ilion, trigger assm dirty and sticky, rusty parts bind, work sluggish. Replace TPA, clean and test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/13/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4015	Improper Maintenance	
Barrel	Description		22" 243 WIN
	Date Code		WY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY,RUSTY PART BIND AND SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	6.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service
PO Box 700



Madison, NC 27025-0700 ATTN: Arms Service

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT YOUR RETURN.**

Service Request Number: **SR00035468**
Serial Number / Description: **6778879**
Model: **700**

Date of Request: **1/19/2012**
Date Printed: **1/19/2012**

Customer:
DANA MCKINNEY
630 WILLIE PACE RD
BURLINGTON, NC 27217 US

Destination:
Arms Services
14 Hoeffer Ave
Ilion, NY 13357 US

Email: dana.mckinney@carolina.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be rep returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
claims fire on close of bolt

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: **6778879**

Model: **700**



RE00292572

RECEIVED
DEC 19 2012

BY: _____

T.A. dinky, sticky, rusty parts
Dind work suggest. Rep.
TPA, clean + post und 13CP
for \$ 20. + Q

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00





