

Remington Arms Co., Inc.
Product Service
Legal Case #:8368

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
292922	12/14/2012	12/17/2012	12/17/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Mel's Trading Post		Mel's Trading P	105 S Brown St	Rhineland	WI	54501		E mels@newnorth.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Gun went off without trigger being pulled	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Concern:1025			

12/28/12 Per note on SR, consumer says gun went off without trigger being pulled.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	25773	C6202960	EM	10/16/1987
Date Purchased	Where Purchased	Accessories	Original Owner			
	JOHNS SPORTING GOODS	TWO PIECE BASE	U			

CONCERN: FIRED WITHOUT PULLING TRIG

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, can offer to replace TPA, clean and test at 1/2 charge to restore confidence						

Repair/Replacement Cost	Repair/Replacement Date

12/28/12 Per Ilion, could not duplicate concern. Can offer to replace TPA, clean and test at 1/2 charge to restore confidence in rifle.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/17/2012
	Product Type		RF
	Action Type		A

	Assigned To	J.BALIO
Cause	4038	Could Not Duplicate Concern
Barrel	Description	22" 3006 SPRG
	Date Code	EM
	Bore Plugged	False
	Bulged	False
	Fired	False
	Fired while Obstructed	
	Muzzle/Crown Condition	Slightly Worn; Functioning
Bolt	Firing Pin	Slightly Worn; Functioning
	Shroud	Slightly Worn; Functioning
	Face	Slightly Worn; Functioning
	Handle	Slightly Worn; Functioning
	Stop	Slightly Worn; Functioning
Extractor	Condition	Slightly Worn; Functioning
	Cut Condition	Slightly Worn; Functioning
	Ext/Eject Test	False
Locking	Block Condition	---Select---
	Lug Condition	Slightly Worn; Functioning
	Notch Condition	---Select---
Overall	Exterior Condition	Slightly Worn; Functioning
	Stock Condition	Slightly Worn; Functioning
	Fore End Condition	---Select---
Receiver	Condition	Slightly Worn; Functioning
	Bulged	False
Safety	Description	STANDARD SAFETY
	Function	Like new; Functioning
Sear	Lift	---Select---
	Notch	Slightly Worn; Functioning
	Tests	Test Fired
Feeding Test	False	False
Trigger	Condition	Slightly Worn; Functioning
	Pull	---Select---
	Altered	False
	Sub-Assembly	M/700 Non-Bolt Lock
Non-Remington Components	Description	TWO PIECE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



22"
EM10/9i
4.5"
1014

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number SR00037805		Serial Number / Description C6202960 Model 700 RIFLE	Date of Request: 12-07-2012 Date Printed: 12-07-2012
Customer: MELS TRADING POST 105 S BROWN ST RHINELANDER, WI 54501 US		Destination: Arms Services 14 Hoefler Ave Hickory, NY 13357 US	
Email: mels@newnorth.net		Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.			
Reason For Return M994 - SEE NOTES			
Service Request Section Consumer says gun went off without trigger being pulled			
Parts And Service Details			
Qty Needed	Warranty	Price	Disc Amount
Serial Number: C6202960 Model: 700 RE00292922			
could not disp. concern. can't then to rep. TPA, clean & rest at 1/2 charge to piston could be in AR15			
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the			
RECEIVED DEC 19 2012		Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00	

BY: _____

TO: Arms Services
14 Hoefler Ave
I/Ion, NY 13357

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R
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M



MEL'S!

Mel's Trading Post
105 S. BROWN STREET
RHINELANDER, WI 54501
715-362-5860

SUBJECT RA# SR00037805

DATE 12/7 1/2

MESSAGE Consumer says gun went off without trigger
being pulled

Remington 700 30-06
#C6202960

Customer Info:

John Gagnon 715-479-
2782

P.O. Box 2043
328 N. 3rd St.

Eagle Ave, WI 54521

SIGNED

Brian Wt2

REPLY

SIGNED

DATE

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