

Remington Arms Co., Inc.
Product Service
Legal Case #:7718

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
270889	6/8/2012	6/11/2012	6/11/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tina	Metcalf	500 O'Kelley Rd.	Longville	LA	70652		H 337-725-3257 C 337-396-1582 E tdmnet@centurytel.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

Customer sent rifle in w/letter. She stated the rifle was a gift, experienced a FSR when sighting it in, she was told by someone we had a recall on the rifle. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	6478352	DU	9/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	J S OSHMAN HOUSTON TX	TWO PIECE BASE	N			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						

Repair/Replacement Cost	Repair/Replacement Date
\$29	

6/14/12: Per Ilion - TA dirty & rusty. Bolt face & ejector damaged from leaking primers. Can offer to replace TA, clean & test fire under BLM - quote. A CSR called customer on 6/12 about the quote & the customer apprvd & paid. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/11/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 270 WIN
	Date Code		DU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	UPSET FROM LEAKING PRIMERS
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Worn; Not Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.010
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,RUSTY FOLLOWED DOWN
	Pull	--Select--	4.5"
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

7718

6-1-2012

22"
Du9/71
45#
.010

To whom it may concern,

This rifle was given as a gift and upon sighting it in we realized it had a safety problem. After loading bullet and switching to fire position the gun went off almost without pulling trigger. Please modify it with proper safety mechanism. I was told there was a recall for this problem in the 80's or 90's.

Anyway, I don't feel safe shooting it in its present condition. Also do you have a reloading manual for it. Please let me know and we'll go from there. My Email is tmata@centurytel.net. Phone # 337-725-3257 or cell 337-396-1582. Thank you so much & God Bless

RECEIVED
JUN 14 2012

BY:.....

Serial Number:

6478352

Model: 700



RE00270889

Lena Metcalf
500 O'Kellie Rd
Longville, LA

70652

T.A. DIRTY + RUSTY. BOLT FACE + EJE TOR
DAMAGED FROM LOADING PRIMERS. RAW
offer to replace TPA, clean & fix
under BLP for \$204

Quade







