

Remington Arms Co., Inc.
Product Service
Legal Case #:8136

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
288683	11/8/2012	11/9/2012	11/9/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Mike	Morin	37 Morin Dr	Wales	ME	04280		H 207-784-6700 E mmtr17@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		Unknown
S FSR	Concern:1007	Fired on Safe Release		
C				

SR# 33816 - Reason for Return: Accid Fire. Service Request Section: Gun will fire when safety is switched off. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	27474	E6477286	WC	8/12/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R		Y			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ a discount						
	Repair/Replacement Cost	Repair/Replacement Date				

11/13/12: Per Ilion - TA dirty & rusty. Trigger not returning properly. Replace TA, clean & test @ 1/2 normal cost - quote. Customer apprvd & paid quote 11/9/12. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/9/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4015	Improper Maintenance	
	Description		22" 243 WIN

Barrel	Date Code		WC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	RUSTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, RUSTY TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	10+#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



22"
WC9/9
10+3
.010

Parts and Repairs: P-800-243-9700/F-336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00033816		Serial Number / Description E6477286 Model 700 RIFLE Caliber: 243		Date of Request: 11/02/2012 Date Printed: 11/02/2012	
Customer: MIKE MORIN 37 MOREN DR WALES, ME 04280 US		Destination: Arms Services 14 Hoeller Ave Hion, NY 13357 US		Email: numtr17@aol.com	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.					
Reason For Return M992 - ACCID FIRE					
Service Request Section Gun will fire when safety is switched off.					
Parts And Service Details					
Material	Type	Description	Qty Needed	Warranty	Price Disc Amount
Serial Number: E6477286 Model: 700					
RE00288683					
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the					
Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00					

RECEIVED
NOV 13 2012

BY:.....

T. A. dirty & rusty. Trig. not
returning properly. Replace
TPA, clean test at 1/2
No mmsl cost.

Q

WAL★MART

ALWAYS LOW PRICES.

Always.

SUPER CENTER
WE SELL FOR LESS
MANAGER MARK LOY
(207) 784 - 0738
AUBURN, MAINE

ST# 1868	OP# 00000080	IE# 77	TR# 07424
243 95GR BT	002089221070	18.93	J
BOLT RIFLE	004770027474	300.00	A
	SUBTOTAL	318.93	
TAX 1	5.000 %	15.95	
	TOTAL	334.88	
	CHECK TEND	334.88	
	CHANGE DUE	0.00	

ITEMS SOLD 2

TC# 6428 6982 4811-3630 3174 3



"LORD OF THE RINGS 2"
ON VHS/DVD TUES, 8/26!
09/12/03 12:52:32





