

Remington Arms Co., Inc.
Product Service
Legal Case #:8303

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
291930	12/7/2012	12/10/2012	12/10/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Mike	Morton	1000 Peach Tree Industrial Blvd 6-2	Suwanee	GA	30024		E divsales@bellsouth.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S	Fired when opening the bolt	Concern:1020 Fired on Bolt Opening		Unknown
C				

12/27/12 Per note on SR, the consumer stated that the gun discharged 3 times when opening the bolt.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/8MM REM MA	n/a	A6435342	AO	3/31/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	SOUTHERN GUN MIAMI FL	AFT MKT STK	U			

CONCERN: FOB

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.44	12/27/2012				

12/27/12 Per Ilion, could not duplicate concern. Appears action was refinished with TPA installed. Replace TPA, clean, test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/10/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 8MM REM MAG
	Date Code		AO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	APPEARS ACTION WAS REFINISHED WITH T.A. INSTALLED
	Stock Condition	---Select---	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		AFT MKT STK

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

241
A03/7
3.5
1001

Service Request Number Serial Number / Description

SR00035863

A6435342

Model R5908

8303

Date of Request: 11/21/2012

Date Printed: 11/21/2012

Customer:

MIKE MORTON
1000 PEACH TREE INDUSTRIAL BLVD 6-203
SUWANEE, GA 30024 US

Destination:

Arms Services
14 Hoefler Ave
Hion, NY 13357 US

Email: divsales@bellsouth.net

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

THE CONSUMER STATED THAT THE GUN DISCHARGED 3 TIMES WHEN OPENING THE BOLT.

Serial Number:

A6435342

Model: 700



RE00291930

Qty
Needed

Warranty

Price Disc Amount

RECEIVED
DEC 11 2012

BY:

could not disp. concern.
Appears Act was rel. with TPA
installed. replace TPA, clean &
test under BLP Bond 20 +

Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00







