

Remington Arms Co., Inc.
Product Service
Legal Case #:7270

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
254273	1/13/2012	1/16/2012	1/16/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Joe	Nalezny	15222 94th Place North	Maple Grove	MN	55369		H 763-315-1057

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S misfired	Concern:1022 Defective Parts		Unknown	
C				

1/20/12 Per letter with rifle, the rifle misfired when the safety was engaged with no engagement in the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	25777	B6741713	WF	8/1/1985
Date Purchased	Where Purchased	Accessories	Original Owner			
	COAST TO COAST STORES		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean, test at no charge as goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	67.40	1/20/2012				

1/20/12 Per Ilion, could not duplicate concern. Trigger assm dirty. Can offer to replace TPA, clean, test fire at 1/2 normal cost. Spoke with owner, he says he has not altered it and has maintained it. I offered to replace TPA no charge as goodwill. He may need a new stock. A crack is notated on the inspection notes.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/16/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		WF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	CRACKED AT BOLT SLOT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

January 8, 2012

REMINGTON SERVICE

RE : SR00008688

The reason for return was not trigger pull as listed on the SR as listed in my E-mail to you customer service and as stated in my conversations with your customer service representative the reason for the request was due to the misfire of the rifle SN B6741713 when the safety was engaged with no engagement of the trigger.

This incident could have resulted in a fatal injury if the weapon had not been directed down range even though it was not being sighted in at that moment.

Regards,

Joe Nalezny

763-315-1057

15222 94th PI N

Maple Grove, MN 55369

Service Request

Remington Service
PO Box 700
Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-543-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE PRINT THIS COPY FOR YOUR RECORDS.

Service Request Number: 0008688
Serial Number / Description: B6741713
Model: 700 RIFLE

Date of Request: 01/06/2012
Date Printed: 01/06/2012

Customer:
JOE NALEZNY
15222 94TH PLACEN
MAPLE GROVE, MN 55369 US

Destination:
Arms Services
14 Hoedler Ave
Heron, NY 13357 US

Email: KNDSALES@AOL.COM

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be fixed and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return:
TRIGGER PULL IS OUT OF FACTORY SPECS

Service Request Section

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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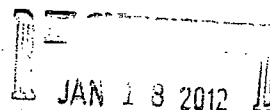
Serial Number:

B6741713

Model: 700



RE00254273



could not duplicate concern
T.A. only. can offer to replace
TPA, clean & test fire at
1/2 normal cost.

Quote

IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00
Est Sales Tax: .00



