

Remington Arms Co., Inc.
Product Service
Legal Case #:7366

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
257166	2/3/2012	2/6/2012	2/6/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Gregory	Offill	81 Offill Ln. PO Box 83	Olive Hill	KY	41164		H 870-490-0346

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FBC	Concern:1008	Fired on Bolt Closing	Unknown	
C				

SR# 10720 - "When closed the bolt the gun fired." df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	B6635574	EE 10/1/1984
Date Purchased	Where Purchased	Accessories	Original Owner		
	K MART ENTER FORT WAYNE IN BOTTOM HALF SEE THRU MOUNTS		U		

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						
	Repair/Replacement Cost	Repair/Replacement Date				

2/9/12: Per Ilion - Could not duplicate concern. TA dirty & sticky. Set screws altered. Replace TA, clean & test fire @ 1/2 normal cost - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/6/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		EE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	016
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, STICKY
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		BOTTOM HALF SEE THRU MOUNTS

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22
EE10/
3#
01

Service Request Number SR00010720	Serial Number / Description B6635574 Model 77	Date of Request: 01/24/2012 Date Printed: 01/24/2012
Customer: GREGORY OFFILL PO BOX 83 81 OFFILL LANE OLIVE HILL, KY 41164 US Email:		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:

7366

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

*I no longer have the original receipt.
I was not able to remove the scope mounts. Thank you,
Greg Offill*

Reason For Return
M992 - TRIGGER

Please set at 3.5 to 4 lbs.

Service Request Section

When closed the bolt the gun fired.

Parts And Service Details						
Material	Type	Description	Qty Needed	Warranty	Price	Disc Amount

B6635574
Model: 700



RE00257166

RECEIVED
FEB 09 2012

*could not duplicate concern.
T.A. dirty + sticky. set screws
Altered. replace TPA, clean.
Test fire at 1/2 normal cost.*

Quote

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00





