

Remington Arms Co., Inc.  
Product Service  
Legal Case #:5102

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/16/2010	2/14/2012	11/14/2010			

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David	Pack	5619 Lilly Pike	Coxs Creek	KY	40013		H 502-593-8685

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Shot through bedroom window	Cause:4064	Not Examined by Product Service	Unknown
S	Concern:1020	Fired on Bolt Opening		
C				

Customer contact Derek Watkins. Customer stated his M/700 fired when he opened the bolt trying to unload it on 11/14/10 & shot through his bedroom window. Customer stated his rifle has a bolt lock. No injury. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	A6745194		4/19/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	GUNS UNLIMITED OMAHA NEBR		N			

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun not returned to Ilion						
	Repair/Replacement Cost	Repair/Replacement Date				

11/16/10: Sending ARS, ltr, form. df 2/14/12: Gun not returned to Ilion. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

5102  
**Fulcher, Dell Marie**

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**From:** Watkins, Derek L.  
**Sent:** Monday, November 15, 2010 5:22 PM  
**To:** Fulcher, Dell Marie; Mitchell, Christy  
**Subject:** M700 Customer Call

Dell & Christy,

I just received a call from a Mr. David Pack, he reported his M700 (A6745195) discharged while unloading yesterday. His rifle has a bolt lock safety and he says it discharged as he was opening the bolt. No one was injured but he did have some property damage, the bullet went through his bedroom window. I told him we would be sending a prepaid shipping label to him ASAP, he was very reasonable to deal with. His information is as follows:

Name: David Pack  
Address: 5619 Lilly Pike, Coss Creek, KY 40013  
Phone: 502-593-8685  
Firearm: M700  
Cal: .243  
SN: A6745194  
Date of Purchase: Was purchased used in 1992  
Personal Injury: No  
Property Damage: Yes (Window)

Mr. Pack will be unavailable until after 4:00 pm tomorrow, so I told him we would send the shipping label out before we contacted him.

Thanks,

Derek L. Watkins  
Director, Product Technology Integration  
Remington Arms Company, Inc.  
315 W. Ring Road  
Elizabethtown, KY 42701  
Work: (270)-769-7656  
Cell: (336)-698-5723  
Fax: (270)-737-9576  
[derek.watkins@remington.com](mailto:derek.watkins@remington.com)  
visit us at [www.remington.com](http://www.remington.com)

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**Remington.**

www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	11/16/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PACKAGE:	10 lbs
<del>PLEASE CHECK ONE</del>			
MEDIA COORDINATOR TO MAIL		I WILL MAIL	XXXXXX
DESCRIPTION: Ref# 5102 Rifle			

## LABEL INFORMATION

MAIL LABEL TO: David Pack 5619 Lily Pike Coxs Creek, KY 40013 Ph: 502-593-8685
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

~~PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR~~

4XX596 NOV 16, 2010 ALL CURR USD 1 OF 1  
SVC GND COM ACT WT 10.0 LBS  
TRACKING# 1Z4XX5969067407466  
REF 1: DAVID PACK/CD/DMF  
REF 2: 5102/RIFLE

HANDLING CHARGE 0.00			
SINGLE-PIECE PUB RATE CHRG:			
DV 0.00	COD 0.00	SVC T/P USD	RS 0.50
DC 0.00	DGD 0.00		SD 0.00
AH 0.00	PR 0.00		SP 0.00
TOT PUB CHG 8.74	PUB+HANDLING		8.74