

Remington Arms Co., Inc.
Product Service
Legal Case #:7524

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
262955	3/24/2012	3/26/2012	3/26/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Sean	Patrick	1165 E County Rd 2360	Riviera	TX	78379		H 201-467-8768 E napatrickse@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when loading round	Cause:4038 Concern:1008	Could Not Duplicate Concern	Unknown
C				

4/12/12 Per note on SR, fired when loading round.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	29694	S6280048	PP	6/22/1995

Date Purchased	Where Purchased	Accessories	Original Owner
	SPORTS SOUTH INC	TWO PIECE BASE,BOTTOM HALF FRT RING	U

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, can offer to replace TPA, clean, test at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

4/12/12 Per Ilion, trigger assm and action very dirty, sticky and rusty. Could not duplicate concern. Can offer to replace TPA, clean, test at 1/2 normal cost. Emailed quote. Phone number would not connect.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/26/2012
	Product Type		RF

	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	IMPROPER MAINTENENCE
Barrel	Description		24" 300 WIN MAG SS
	Date Code		PP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	ACTION DIRTY,RUSTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY,STICKY,RUSTY
	Pull	---Select---	4#

	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,BOTTOM HALF FRT RING

FormRepairMain - FGI Repairs

Repair Number: **RE00262955** Serial: S6280048 Model 700 RIFLE Caliber: 300 win mag Produced: 06/22/1995 SKU: 29694 Repairman: Status: New 2/2/2012 10:09:28 AM

Verify Repair: **7524**

ADDRESS INFORMATION

Customer: SEAN PATRICK Return To: SEAN PATRICK Received from: ☒ Received from

Name: SEAN PATRICK Address 1: 1165 EAST COUNTY RD 2360 Address 2: PO Box: PO Box: City: RIVIERA State: TX Zip Code: 78379 Country: US FFL: 01011900

Problems Reported: Repair Notes: Repairman's Comments: T.A. & A.C. VERY DIRTY & RUSTY. COULD NOT DISASSEMBLE. UP TO PARTS TO CLEAN & REPAIR. 1/2 HOUR. cost.

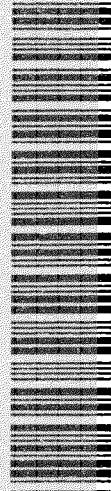
Problems Found: CSR Comments: fired when loading round

Code: M123 Desc: FORWARD TO PRODUCT SE... Code: Desc: DATE: MAR 29 2012

Close

S6280048

Model: 700



RE00262955

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00262955	Serial Number / Description S6280048 Model 700 RIFLE Caliber: 300 win mag	Date Received: 03/24/2012 Estimate Date: 03/26/2012 Date Printed: 04/16/2012
Customer: SEAN PATRICK 1165 EAST COUNTY RD 2360 RIVIERA, TX 78379 US		Return To: SEAN PATRICK 1165 EAST COUNTY RD 2360 RIVIERA, TX 78379 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp.Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: () _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Reported	Problems Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments
trigger assm and action dirty, sticky and rusty. could not duplicate concern. can offer to replace trigger plate assm, clean and test fire at 1/2 normal cost

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305571B	Part	700 X-MARK PRO TRIG ASSB RH SILVER (OS)	1	Billable	1	94.00	50	47.00
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 75.50

Est Sales Tax: 5.10

Grand Total: \$80.60





