

Remington Arms Co., Inc.
Product Service
Legal Case #:8340

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 292337 | 12/11/2012 | 12/12/2012 | 12/12/2012 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|-----------------------|-----------|-------|-------|-----|----------------------------------|
| Incident | | Albert | Payne | 196 Buster Crumb Loop | Winnsboro | LA | 71295 | | H 318-723-4437 C 318-366-1239 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|----------------------------|------------------------------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4038 | Could Not Duplicate Concern | | |
| S | Fires when removing safety | Concern:1007 Fired on Safe Release | Unknown | |
| C | | | | |

12/28/12 Per note with rifle, when he was going to shoot at a deer in the stand, he pulled the trigger but the safety was on. When he removed the safety the gun fired. This has happened twice.cm

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|----------------------|----------------|----------------|----------|------|----------|
| Remington | CF/BA | 700/7MM REM MA | 25777 | E6253950 | CQ | 4/8/1996 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | ACUSPORT CORPORATION | TWO PIECE BASE | U | | | |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Per Ilion, replace TPA, clean and test at 1/2 normal cost | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |

12/28/12 Per Ilion, could not duplicate concern. Trigger assm dirty and set screws altered. Replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|------------------------|-----------------------------------|-----------------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 12/12/2012 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | J.BALIO |
| Cause | 4006 | Altered Adjustments or Components | |
| Barrel | Description | | 24" 7MM REM MAG |
| | Date Code | | CQ |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| | Firing Pin | Slightly Worn; Functioning | |

| | | | |
|--------------------------|--------------------|----------------------------|--------------------|
| Bolt | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | SLUGGISH |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Slightly Worn; Functioning | |
| | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | STANDARD SAFETY |
| | Function | Like new; Functioning | |
| Sear | Lift | ---Select--- | .014 |
| | Notch | Slightly Worn; Functioning | |
| | Tests | Test Fired | False |
| Feeding Test | | False | |
| Trigger | Condition | Slightly Worn; Functioning | DIRTY,STICKY |
| | Pull | ---Select--- | 4# |
| | Altered | True | SET SCREWS ALTERED |
| | Sub-Assembly | M/700 Non-Bolt Lock | |
| Non-Remington Components | Description | | TWO PIECE BASE |

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00035483
Serial Number / Description E6253950

8340

Date of Request: 11/19/2012

Date Printed: 11/19/2012

Customer:

ALBERT PAYNE
196 BUSTER CRUMB LOOP
WINNSBORO, LA 71295 US

Destination:

Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email:

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

GUN FIRES WHEN REMOVING SAFETY

Qty
Needed

Warranty

Price Disc Amount

Serial Number: E6253950

Model: 700



RE00292337

RECEIVED
DEC 13 2012

BY:.....

could not dis. concern
T.A. dirty + set screws
altered. Rep. TPA, CLEAN +
TEST AT 1/2 normal cost.

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

To Whom It may concern

I went to shoot a deer

My grandson who's 5

was in the stand with

me. I pulled the trigger

but the safety was on

When I moved the

safety the gun fired.

This has happen twice

please fix the gun

Albert Payne

318-723-4437 home

318-366-1239 cell







