Remington Arms Co., Inc. Product Service Legal Case #:8323

Case Information			
RE#	Date Opened	Dat	
292133	12/10/2012		

te Opened(PS) **Date Closed** 12/11/2012 12/11/2012

Incident Date

Pre Lit Lit Obsolete

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Customer Information

Type Business First Name Last Name Incident Gregg

Street 701 N. 15th St.

City State Zip Age Broken Arrow AR 74012

Contact H 918-251-2340 $E\ peck@pattisonmetalfab.com$

Incident Information

Claims

Codes

Peck

Repair Est.

Medical Treatment

Medical Status

 $\mathbf{P}\mathbf{I}$

PD S FSR Cause:4013 Broken or Missing Parts Concern:1007 Fired on Safe Release

Unknown

C

SR# 36793 - Reason for Return: Trigger pull is out of factory specs. Service Request Section: Gun fires without pulling the trigger. df

Firearm Information

Mfg. Remington

Type ML/BA

Model/Ga. 700ML/50 CAL

SKU 27572

DOM Serial Bbl.

ML098046 DR 9/15/1997

Date Purchased

Where Purchased SPORTS SOUTH INC

Accessories AFT MKT 209 PRIMER KIT Original Owner U

CONCERN: FSR

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700ML/ML/BA

Settlement Release of Claims Release Date Reimbursement

Cash Settlement Reim. Date APV

Cash Date APV

Per Ilion - Repair at

n/c

Repair/Replacement Cost \$34

Repair/Replacement

Date

12/13/12: Per Ilion - Connector is broken. Replace TA & check over at n/c. df

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		12/11/2012
Examination	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4013	Broken or Missing Parts	CONNCETOR BROKEN
Barrel	Description		24" 50 CAL
	Date Code		DR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Select	AFT MKT
	Shroud	Select	
	Face	Select	
	Handle	Slightly Worn; Functioning	
	Stop	Select	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	· .
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	Select	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR BROKEN
	Pul1	Select	N/A -
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		AFT MKT 209 PRIMER KIT

PU Box /00

N TRANSPORTA E NOTATION AND DESCRIPTION OF THE CAMBER OF T

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

Service Request Number | Serial Number / Description

SR00036793

ML098045

Model 700ML RIFLE Caliber: 50

Customer:

GREGG PECK 701 N 15TH STREET

BROKEN ARROW, AR 74012 US

Date of Request:

11/29/2012

Date Printed:

11/29/2012

Destination:

Anns Services 14 Hoefler Ave

Ilion, NY 13357 US

Email: peck@pattisonmetalfab.com

Email:

-Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M127 - TRIGGER PULL IS OUT OF FACTORY

Service Request Section gun fires without pulling the trigger

Needed

CONNECTOR IS Broken. Replace TRAtcheck over, AT M/C

230145

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

SHIPPED DEC 13 PAID

Sub Total; Est Sales Tax:

.00 .00

Grand Total:

\$.00

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AARO	

Remington Arms - Support - General Repair Form				
Model Number:	Serial Number:			
700ML	ML098046			
Name:	Date of Purchase:			
Greg Peck	Appl. 2 1999			
Address (no PO Boxes):				
701 n 15th Street				
City:				
Broken arrow	State: ok Zip: 74012			
Phone (Daytime):				
918-639-1043	Fax: 918-251-1439			
E-mail Address: peck@pattisonme	talfab.com			
Please describe your problem:				
When the gun is on safety and your ready to push the safety up to fire the gun discharges when the safety is pushed up. In other words your finger is nowhere near the trigger but the gun will discharge when the gun is taken off safety. 264 characters left				
	rm, contact the Repair Center for services			
provided and estimated repair time	e.			
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.				
 :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. 				

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Pattison Precision Products Phone: 918-251-9967

Fax: 918-251-1439

Question Reference #121120-000081

Product Level 1: Other

Date Created: 11/20/2012 02:55 PM **Last Updated:** 11/21/2012 10:58 AM

Status: Waiting