

Remington Arms Co., Inc.
Product Service
Legal Case #:8385

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
293457	12/18/2012	12/19/2012	12/19/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Personal Defense Options	---	Personal Defens	13701 HICKORY CREEK ROAD	LENOIR CITY	TN	37771		W 865-777-1010 E pdosafety@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4031 Worn parts or components		Unknown	
S FBO	Concern:1008 Fired on Bolt Closing			
C				

SR# 37312 - Service Request Section: Fires when bolt closed or safety removed. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/50 CAL	27580	ML060982	CR	4/4/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC	AFT MKT 209 KIT	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$34					

12/20/12: Per Ilion - Searn connector worn/upset at edges. Replace TA, check over, clean at n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/19/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4031	Worn parts or components	SEAR AND CONNECTOR HAVE WORN/CHIPPED AT EDGES
Barrel	Description		24" 50 CAL SS
	Date Code		CR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	---Select---	AFT MKT
	Shroud	---Select---	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	SEAR AND CONNECTOR WORN/UPSET AT EDGES
	Pull	---Select---	1#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Madison, NC 27025-0700

Parts and Repair: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

241
CR4/c
1#

Service Request Number: 100037312
Serial Number / Description: ML060982
Model 700ML RIFLE Caliber: 50

8385

Date of Request: 11 03 2012
Date Printed: 12 03 2012

Customer:
PERSONAL DEFENSE OPTIONS
13701 HICKORY CREEK ROAD
LENOIR CITY, TN 37771 US

Destination:
Arms Services
14 Hoefler Ave
Heron, NY 13357 US

Email: pdcfsafety@yahoo.com

Email:

Our request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
1240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
FIRMS WHEN BOLT CLOSED OR SAFETY REMOVED ... COMPLETE SAFETY MODIFICATION REVIEW

Parts And Service Details								
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	

Number: ML060982
Model: 700ML



RE00293457

RECEIVED
DEC 20 2012

BY:.....
SEAA+ connector worn/upset
at edges. Rep. TPA, check down,
clean at n/c

#230145

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00



