

Remington Arms Co., Inc.
Product Service
Legal Case #:8376

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
293229	12/17/2012	12/18/2012	12/18/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Don	Porter	110 Silverwood Trail	Columbia	SC	29229		H 803-429-9280 E mudnut1970@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		Unknown
S	Several accidental discharges	Concern:1007 Fired on Safe Release		
C				

SR# 35440 - Service Request Section: Complete SMP. Reports several accidental discharges when taking off the safe position.
df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	n/a	351702	OR	7/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN: SEVERAL ACCIDENTAL DISCHARGES

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

12/20/12: Per Ilion - TA dirty & sticky, parts work sluggish. Replace TA, clean & test under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/18/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4015	Improper Maintenance	

Barrel	Description		22" 308 WIN
	Date Code		OR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	--Select---	.007
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY PARTS SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	3#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Madison, NC 27025-0700

ATTN: SMP

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

221
07/68
3#
.007

Service Request Number: SR00035440
Serial Number / Description: 351702
Model 700

8376

Date of Request: 11/19/2012
Date Printed: 11/19/2012

Customer:
DON PORTER
110 SILVERWOOD TRAIL
COLUMBIA, SC 29229 US

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email: mudnut1970@yahoo.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Phone # 803-429-9280

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

Complete SMP reports several accidental discharges when taking off of safe position.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

351702

Model: 700



RE00293229

T.A. dirty & sticky, parts work
sluggish. Rep. TPA, CLEAN + test
und. BLP Ron 20 +

RECEIVED

DEC 20 2012
SHIPPED DEC 20 PAID

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

BY: Sub Total: .00
Est Sales Tax: .00

Grand Total: \$.00









