Remington Arms Co., Inc. Product Service Legal Case #:7481

Description 24" 243 WIN HB Date Code AP				Legal	Case #:7481						
261535 3/12/2012 3/13/2012 3/13/2012 3/13/2012 Customer Information Type Business First Name Last Name Street City State Zip Age Contact Incident Victor Prado 5608 Rabella Dr Farmington NM 87402 E victorfidelaprado@me.com Incident Information Claims Codes Repair Medical Treatment Status PI— PD String pin drops when safety is flipped co Firing pin drops when safety is Ganes:4006 Altered Adjustments or Components S Firing pin drops when safety is flipped co Fiream Information Mfg Type Model/Ga. SKU Serial Bbl. DOM Remington CF/BA 700/243 WIN n/a 265004 AP 3/1/1967 Date Purchased Where Furchased Accessories Original Owner CONCERN:FSR Ammunition Information -None Defined Other Products Information -None Defined Other Products Information -None Defined Other Products Information -None Defined Settlement Release of Claims Release Date Reimbursement Settlement Business Repair/Replacement Cost Date 30.40 379/2012 379/12 Per Ilion, replace TPA, clean and test under BLSM program price Repair/Replacement Repair/Replacement Cost Date 30.40 379/2012 379/12 Per Ilion, trigger assn has a sticky lube residue causing parts to work sluggisth. Replace TPA, clean and test under BLSM program price.cm Reministron Reministron/CF/BA Sub-Part Code Comment	Case Informa	tion									
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http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7481&Type=Case

3/29/2012

PrintDisplay Page 2 of 2

	Fired	False]
	Fired while Obstructed]	
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
ļ	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
L	Ext/Eject Test	False	
	Block Condition	Select] · · · · · · · · · · · · · · · · ·
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Not Functioning	·
Overall	Stock Condition	Slightly Worn; Functioning	·
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description]	M/700 BOLT LOCK SAFETY
Safety	Function	Like new, Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.008
Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY.PARTS WORK SLUGGISH WILL FOLLOW DOWN
Trigger	Pull	Select	4#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

, Quotation

Remington Service PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

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Repair Number		rial Number / Description	1			Date Received:	03/12/2012
RE00261535		5004				Estimate Date:	03/13/2012
	Mo	del 700 Center Fire 243				Date Printed:	03/29/2012
Customer:				Retu	rn To:		
VICTOR PR	ĀDŌ				VICTOR PRAD		
5608 RABEL	LA DR			:	5608 RABELLA	A DR	
FARMINGTO	ON, NM 8740	02 US			FARMINGTON	I, NM 87402 US	
Please Circle One				,			
VISA MC	DISCOVER	Card No			Exp	Date	
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If you desir	e any change,	please use the reverse side	for your commen	ts and mark this b			
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Reported	ADD TO DDO	DUCT SERVICE FOR IN	JODECTION	Found -	ΜΑΝΝ ΤΟ ΒΟΟ	DUCT SERVICE FO	DINEDECTION
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			Technicia	n Comments			
r \$20.00 + shipping		tion residue causing parts	to work sluggish.	replace trigger pla	ite assm,clean a	nd test fire under bolt	lock program to
1 1 2 2 3 3	ES	TIMATE (note: C.O.D./	Shipping and Har	dling Charges a	re NOT Includ	ed in this Quote.)	
Material	Type	Description	· · · · · · · · · · · · · · · · · · ·	Qty Needed	Warranty	Qty Price From Inv	Disc Amount
F305570B	Part	X-MARK PRO 700 TR	IG ASSBRHBLA		Warranty	1 .00	0 .00
4000114	Service	GR-SHIPPING & HAN			Billable	1 17.00	. 1
4000116	Service	GR-LABOR	•	20	Billable	20 1.00	Į.
4000119	Service	GR-TEST	•	. 1	Warranty	1 .00	0 .00
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						1291	1- 6/6
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]
ı						Sub Total:	37.00
ı						Est Sales Ta	
						Est Saits I a.	. 1.05
ı						Grand Total	\$38.85

From: Remington < customerservice@Remington.com> Subject: Remington Arms Service Request SR00013082

Date: 'February 17, 2012 12:18:58 PM MST

To: victorfidelaprado@me.com 3 Attachments, 181 KB

Please open the attached JPG files and follow their instructions for your Service Request SR00013082.

Service Request

Remington Service PO Box 700



Parts and Repairs: P:800-243-9700 F:336-548-7801

Madison, NC 27025-0700 www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number

Serial Number / Description

Date of Request:

02:17:2012

SR00013092

265004

Model 700 Center Fire

Date Printed:

02/17/2012

Customer: VICTOR PRADO 5608 RABELLA DR

FARMINGTON, NM 87402 US

Destination: Arms Services

14 Hoefler Ave

Ilion, NY 13357 US

Email: victoriidelaprado@me.com

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

firing pin drops when safety is flipped.

Parts And Service Details

Material

Type

Description

Qtv Needed

Warranty

265004

Model:



RE00261535

T.A. hos A sticky lubinidue CAUSIAG PARTS to WORK ships to L. HUB HER TRAJ CLEAR LEST CENSEN BLP RONTS ZO. T





