

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7561

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
263874	4/4/2012	4/5/2012	4/5/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident	Precision Sports	Max	Precision Sport	4717 State Rd 44	Oshkosh	WI	54904		W 920-233-2274

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 - Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

PI

PD Cause:4038 - Could Not Duplicate Concern

Unknown

S FSR Concern:1007 Fired on Safe Release

C

Dealer sent rifle in &amp; stated the gun will fire when switched from safe to fire. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	A6217541	RZ	11/7/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	POINT SPTG GD STEVENS PT WISC		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

4/10/12: Per Ilion - Could not duplicate concern. TA dirty & light rust. Replace TA, clean & test fire under BLM - quote. df 4/24/12: No response to quote. Spoke to dealer & faxed quote to him. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/5/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		RZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7561&Type=Case>

4/24/2012



## FACSIMILE TRANSMITTAL SHEET

To: Max Date: April 24, 2012  
Company: Precision Sports From: Parts & Repair Dept  
Fax No.: 920-233-2257 Fax No.: 336-548-7801  
Phone No.: 920-233-2274 Phone No.: 1-800-243-9700

Number of pages including Cover Sheet: 2

### COMMENTS:

Please see the following quote to repair.

Please contact us as soon as possible concerning approval to repair & payment

#### PRIVILEGED AND CONFIDENTIAL

This facsimile is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure. If you are not the intended recipient please do not disseminate, distribute, or copy this communication. Instead, please notify the sender immediately by return fax or by telephoning the number above and discard all copies of this fax.

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025-0700  
Phone 336-548-8700 • [www.remington.com](http://www.remington.com)

# Quotation

Remington Service  
PO Box 700  
Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b> RE00263874	<b>Serial Number / Description</b> A6217541 Model 700 Center Fire Caliber: 7 MM REM MAG	<b>Date Received:</b> 04/04/2012 <b>Estimate Date:</b> 04/05/2012 <b>Date Printed:</b> 04/24/2012						
<b>Customer:</b> PRECISION SPORTS 4717 STATE ROAD 44 OSHKOSH, WI 54904 US	<b>Return To:</b> PRECISION SPORTS 4717 STATE ROAD 44 TONY SKERIS OSHKOSH, WI 54904 US							
<b>Please Circle One:</b> VISA MC DISCOVER Card No. _____ Exp.Date _____ Open Account: R _____ PO Number: _____								
<b>Approval Signature:</b> _____ <b>Date:</b> _____ Daytime Phone: ( ) _____ Time to Call: _____								
<input type="checkbox"/> If you desire any change, please use the reverse side for your comments and mark this box.								
<table border="1"><thead><tr><th colspan="2">Problems</th></tr><tr><th>Reported</th><th>Found</th></tr></thead><tbody><tr><td>M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION</td><td>M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION</td></tr></tbody></table>			Problems		Reported	Found	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
Problems								
Reported	Found							
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION							
<b>Technician Comments</b> could not duplicate concern, trigger assm dirty and some lite rusting. replace trigger plate assm, clean and test fire under bolt lock program for \$20.00 + shipping								
<b>ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)</b>								
<b>Material</b>	<b>Type</b>	<b>Description</b>	<b>Qty Needed</b>	<b>Warranty</b>	<b>Qty From Inv</b>	<b>Price</b>	<b>Disc</b>	<b>Amount</b>
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00
<b>Sub Total:</b>								37.00
<b>Est Sales Tax:</b>								1.85
<b>Grand Total:</b>								\$38.85

## TRANSMISSION VERIFICATION REPORT

TIME : 04/24/2012 16:47  
NAME :  
FAX : 3365487823  
TEL :  
SER.# : BRO0J148005

DATE, TIME  
FAX NO./NAME  
DURATION  
PAGE(S)  
RESULT  
MODE

04/24 16:46  
19202332257  
00:00:50  
02  
OK  
STANDARD  
ECM

# Remington.

## FACSIMILE TRANSMITTAL SHEET

To: Max Date: April 24, 2012  
Company: Precision Sports From: Parts & Repair Dept  
Fax No.: 920-233-2257 Fax No.: 336-548-7801  
Phone No.: 920-233-2274 Phone No.: 1-800-243-9700

Number of pages including Cover Sheet: 2

## COMMENTS:

Please see the following quote to repair.

Please contact us as soon as possible concerning approval to repair & payment

**Precision  
Sports**

WHERE TECHNOLOGY MEETS THE GREAT OUTDOORS

Precision Sports  
4717 State Road 44  
Oshkosh, WI 54904  
(920) 233-2274  
(920) 233-2257

*max@ps/us*  
To Whom It May Concern:

We are sending this firearm back due to a trigger problem. When the safety is switched off the gun fires and that problem needs to be fixed. Any questions please ask.

Sincerely

Max  
Precision Sports

Serial  
Number:

A6217541

Model: 700



RE00263874

RECEIVED  
APR 10 2012

BY:.....

could not dup. com. T.A.  
Dirty + like rust replace  
TPA, clean + test under BCP  
Con B 20. +

Qcok







