

Remington Arms Co., Inc.
Product Service
Legal Case #:8256

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
291014	11/30/2012	12/3/2012	12/3/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Rainwater	14 Rainwater Dr	Inez	KY	41224		E.jonrain22@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired on safety release	Concern:1007 Fired on Safe Release		Unknown
C				

PI

PD

S Fired on safety release

C

12/20/12 Per note with rifle, the customer says the rifle fires from safe to fire without touching the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27476	F6256488	AX	3/31/2003 1:13:57 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ELLETT BROTHERS INC		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

12/20/12 Per Ilion, could not duplicate concern. Trigger assm dirty and rusty. Replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/3/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4015	Improper Maintenance	
Barrel	Description		22" 270 WIN
	Date Code		AX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	

Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	DIRTY,RUSTY UNDER STK
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Pull	---Select---	8#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

22"
A-X3/O
8#
.014

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700 F:336-548-7801 www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT YOUR RETURN.**

Service Request Number / Description		Date of Request
SR00035073	F6256488	11/14/2012
Model 700S RIFLE Caliber: 270 <u>8256</u>		Date Printed 11/14/2012
Customer: JOHN RAINWATER 14 RAINWATER DRIVE INEZ, KY 41224 US		Destination: Arms Services 14 Hoeffer Ave Elion, NY 13357 US
Email: jonrain22@yahoo.com		Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be rep returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M295 - EVALUATE AND REPAIR/SAFETY INSP.

Service Request Section
CUST SAYS THE RIFLE FIRES FROM SAFE TO FIRE WITHOUT TOUCHING THE TRIGGER.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

F6256488

Model: 700



RE00291014

RECEIVED
DEC 05 2012

BY:.....

could not dup. concern
T.A. dirty & rusty. Rep.
TPA, clean & test at 1/2
NORWICH CO. ST.

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00





