

Remington Arms Co., Inc.
Product Service
Legal Case #:7397

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
258546	2/14/2012	2/15/2012	2/15/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Terry	Rhubright	3483 MESSERSMITH RD	York	PA	17408		H 717-779-3246 E treckergirl@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S FBC	Concern:1008	Fired on Bolt Closing		
C				

SR# 8783 - Customer stated they had FBC, sometimes fails to fire. No injury or damage reported. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	6598110	RW	11/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
	BADGER SP OWEN WIS	TWO PIECE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

2/20/12: Per Ilion - TA set screws altered, trigger not returning. Replace TA, clean & test under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/15/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	

Barrel	Description		22" 270 WIN
	Date Code		RW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Service Request

Remington Service
PO Box 710



Madison, NJ 07094-0710 ATTN: SMP

Parts and Repair: 1-800-2-3-9750 1-336-548-7801 www.Remington.com

22"
RW11/
2#
.006

This document is a summary of your request for service. Please review the document for accuracy and to assure the services you are requesting are noted. This service is a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

Service Request Number: 8783	Serial Number: 6598110	Description: SMP	Date of Request: 06-20-2012	Date Printed: 06-20-2012
Customer: TERRI RHUBRIGHT 3483 MESSERSMITH RD YORK, PA 17408-0505			Destination: Arms Services 14 Hoefler Ave Hempstead, NY 11549-1001	
Email: TRECKERGIRL@YAHOO.COM			Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is not covered, it will be repaired. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M110 - FAILS TO FIRE
M140 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
SMP
GUN FIRED WHILE CLOSING BOLT
SOMETIMES FAILS TO FIRE

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

6598110

Model: 700



RE00258546

T.A. let screws altered, Trig.
Not returning. Replace TPA,
clean test under bolt for
B20.7

Quote
Sub Total: .00
Est Sales Tax: .00
Grand Total: \$0.00

*SR# 8783

Terri Rhubright
3483 messersmith Rd
York, PA 17408
717 779 3246

RECEIVED
FEB 20 2012

BY:.....







