

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7515

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
262074	3/16/2012	3/22/2012	3/22/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Sergio	Rivas	8619 Puerto Escondido	Laredo	TX	78045		E.srivas3@yahoo.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S	Fires when bolt closed	Concern:1008 Fired on Bolt Closing		
C				

4/12/12 Per note on SR, firing pin sometimes drops when bolt is closed.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/308 WIN	n/a	6714205	LY	2/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
	GENE SEARS SPY EL RENO OKLA	TWO PIECE BASE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	103.13	4/12/2012				

4/12/12 Per Ilion, trigger assm dirty and set screws altered. Trigger will not return properly. Replace TPA, clean and test fire at BLSM program price.cm

*VS White, CSR, sent quote.cm*

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/22/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description		22" 308 WIN
	Date Code		LY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY, TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	--Select--	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



72  
242/74  
25  
008

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00013640	Serial Number / Description 6714205 Model 700	Date of Request: 02/23/2012 Date Printed: 02/23/2012								
Customer: SERGIO RIVAS 8619 PUERTO ESCONDIDO LAREDO, TX 78045 US	Destination: Arms Services 14 Hoefler Ave Llano, NY 13357 US									
Email: srivas3@yahoo.com										
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.										
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION										
Service Request Section FIRING PIN SOMETIMES DROPS WHEN BOLT IS CLOSED.										
<table border="1"><thead><tr><th>Material</th><th>Type</th><th>Description</th><th>Qty Needed</th><th>Warranty</th><th>Price</th><th>Disc</th><th>Amount</th></tr></thead></table>			Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount			
<p>6714205 Model: 700</p> <p>RE00262074</p>										
<p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p>										
<p>T. A. Dirty + set screws altered. Trig. will not return properly. replace TPA, clean + test fire under BLP for \$20.00 + shipping</p> <p>Quote</p> <p>Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00</p>										

RECEIVED  
MAR 26 2012

BY:.....



16714205  
Serial 700  
REC0262074









