

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7426

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
259095	2/21/2012	2/22/2012	2/22/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Scott	Roberts	5521 Meadowgreen Ct	Saint Charles	MO	63304		E lroberts2076@windstream.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired on bolt closing	Concern:1008 Fired on Bolt Closing		Unknown
C				

3/7/12 Per note on repair, customer states after first shot is fired, bolt pulled back and pushed forward to chamber 2nd round the rifle will fire when the bolt is pushed down.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	26133	D6252033	BR	1/28/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMERICAN ROD & GUN		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean and test fire at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

3/7/12 Per Ilion, could not duplicate concern. Trigger assm dirty and rusty. Can offer to replace TPA, clean and test fire at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/22/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		BR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Slightly Worn; Functioning	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Repair Number: RE00259095

Verify Repair

Serial: D6252033 Model 700 RIFLE 7MM REM MAG

Produced: 01/28/1997 SKU: 26133

Repairman: Charles Swanson

Status: Estimating 2/21/2012 7:50:51 AM

7426

ADDRESS INFORMATION

Customer

Received from

Return To

Received from

Name: SCOTT ROBERTS

Address 1: 5521 MEADOWGREEN COURT

Address 2: PO Box:

City: ST CHARLES

State: MO Zip Code: 63304 Country: US

Name: SCOTT ROBERTS

Address 1: 5521 MEADOWGREEN COURT

Address 2: PO Box:

City: ST CHARLES

State: MO Zip Code: 63304 Country: US

FEL: 01011900

Contact / Condition Problems Estimate History / Status Shipping / Billing

Problems Reported

Code	Desc
M240	BOLT LOCK SAFETY MODIFI...

Problems Found

Code	Desc
M123	FORWARD TO PRODUCT SE...

Repair Notes

fires when closing bolt on second round

RECEIVED

FEB 27 2012

BY: .....

Repairman's Comments

CONDITION DUPLICATE COMMENT  
 T.A. dirty + rusty. CAN OFFER TO  
 replace TPA, clean & test fire AT  
 1/2 Normal cost. Quote

CSR Comments

Customer states after first shot is fired, bolt pulled back and pushed forward to chamber second round, the rifle will fire when the bolt is pushed down.

Refresh

Close

D6252033

Model: 700

RE00259095

Wednesday, Feb 22 2012 3:32 AM

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24"  
821/97  
5.5  
10/3







