

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7972

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 283421 | 9/25/2012   | 9/26/2012       | 9/26/2012   |               |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name | Street              | City | State | Zip   | Age | Contact                     |
|----------|----------|------------|-----------|---------------------|------|-------|-------|-----|-----------------------------|
| Incident |          | James      | Rollyson  | 4900 Calamondin Ave | Coco | FL    | 32926 |     | E oldjimdandy@bellsouth.net |

## Incident Information

| Claims | Codes                 | Repair Est.                        | Medical Treatment | Medical Status |
|--------|-----------------------|------------------------------------|-------------------|----------------|
| PI     |                       |                                    |                   |                |
| PD     | Cause:4038            | Could Not Duplicate Concern        |                   | Unknown        |
| S      | Fires on safe release | Concern:1007 Fired on Safe Release |                   |                |
| C      |                       |                                    |                   |                |

10/2/12 Per note on SR, fires when safety is removed.cm

## Firearm Information

| Mfg.           | Type                              | Model/Ga.         | SKU            | Serial   | Bbl. | DOM       |
|----------------|-----------------------------------|-------------------|----------------|----------|------|-----------|
| Remington      | CF/BA                             | 700/7MM REM<br>MA | n/a            | A3203525 | AA   | 3/22/1980 |
| Date Purchased | Where Purchased                   | Accessories       | Original Owner |          |      |           |
|                | SOUTHERN GUN DIST OPA LOCKA<br>FL |                   | U              |          |      |           |

## CONCERN: FSR

| Mfg.           | Type                              | Model/Ga.         | SKU            | Serial   | Bbl. | DOM       |
|----------------|-----------------------------------|-------------------|----------------|----------|------|-----------|
| Remington      | CF/BA                             | 700/7MM REM<br>MA | 20000          | A3203525 | AA   | 3/22/1980 |
| Date Purchased | Where Purchased                   | Accessories       | Original Owner |          |      |           |
|                | SOUTHERN GUN DIST OPA LOCKA<br>FL |                   | U              |          |      |           |

## CONCERN: FSR

## Ammunition Information - None Defined

## Other Products Information - None Defined

## Settlement

| Remington/700/CF/BA                                         |                         |                         |               |                 |                |               |
|-------------------------------------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Settlement                                                  | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
| Can offer to replace TPA, clean, test at BLSM program price |                         |                         |               |                 |                |               |
|                                                             | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |
|                                                             | 61.94                   | 10/2/2012               |               |                 |                |               |

10/2/12 Per Ilion, could not duplicate concern. Trigger assm dirty. Can offer to replace TPA, clean, test at BLSM program price.cm

Examination[Remington/CF/BA]

| Part         | Sub-Part               | Code                        | Comment          |
|--------------|------------------------|-----------------------------|------------------|
| Examination  | Examiner               |                             | B.TRAVIS         |
|              | Exam Date              |                             | 9/26/2012        |
|              | Product Type           |                             | RF               |
|              | Action Type            |                             | A                |
|              | Assigned To            |                             | T.NAGLE          |
| Cause        | 4038                   | Could Not Duplicate Concern |                  |
| Barrel       | Description            |                             | 24" 7MM REM MAG  |
|              | Date Code              |                             | AA               |
|              | Bore Plugged           | False                       |                  |
|              | Bulged                 | False                       |                  |
|              | Fired                  | False                       |                  |
|              | Fired while Obstructed |                             |                  |
| Bolt         | Muzzle/Crown Condition | Slightly Worn; Functioning  |                  |
|              | Firing Pin             | Slightly Worn; Functioning  |                  |
|              | Shroud                 | Slightly Worn; Functioning  |                  |
|              | Face                   | Slightly Worn; Functioning  |                  |
|              | Handle                 | Slightly Worn; Functioning  |                  |
|              | Stop                   | Slightly Worn; Functioning  |                  |
| Extractor    | Condition              | Slightly Worn; Functioning  |                  |
|              | Cut Condition          | Slightly Worn; Functioning  |                  |
|              | Ext/Eject Test         | False                       |                  |
| Locking      | Block Condition        | —Select—                    |                  |
|              | Lug Condition          | Slightly Worn; Functioning  |                  |
|              | Notch Condition        | —Select—                    |                  |
| Overall      | Exterior Condition     | Slightly Worn; Functioning  |                  |
|              | Stock Condition        | Slightly Worn; Functioning  | MARS,DENTS       |
|              | Fore End Condition     | —Select—                    |                  |
| Receiver     | Condition              | Slightly Worn; Functioning  |                  |
|              | Bulged                 | False                       |                  |
| Safety       | Description            |                             | BOLT LOCK SAFETY |
|              | Function               | Like new; Functioning       |                  |
|              | Sub-Assembly           | Non-ISS                     |                  |
| Sear         | Lift                   | —Select—                    | .006             |
|              | Notch                  | Slightly Worn; Functioning  |                  |
|              | Tests                  | Test Fired                  | False            |
| Feeding Test |                        | False                       |                  |
| Trigger      | Condition              | Slightly Worn; Functioning  | DIRTY            |
|              | Pull                   | —Select—                    | 5#               |
|              | Altered                | False                       |                  |
|              | Sub-Assembly           | M/700 Bolt Lock             |                  |

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
|------|----------|------|---------|

frmREInquiry - Repair Inquiry

Repair Number: RE00283421

Serial: A3203525 Model 700 Center Fire Caliber: 7  
MM REM MAG Produced: 03/22/1980 SKU: 20000

Repairman: Charles Swanson

Verify Repair

Status: Estimating 9/25/2012 2:28:46 PM

7972

ADDRESS INFORMATION

Customer

Received from

Return To

Received from

Name: JAMES ROLLYSON

JAMES ROLLYSON

Address 1: 4900 CALAMONDIN AVE

4900 CALAMONDIN AVE

Address 2: PO Box:

PO Box:

City: COCO

COCO

State: FL Zip Code: 32926 Country: US

FL Zip Code: 32926 Country: US

FFL: 01011900

Contact / Condition Problems Estimate History / Status Shipping / Billing

Contact Information

Phone:

Fax:

Email: oldjimdandy@bellsouth.net

Comments:

Received Condition

Good

Condition Notes

CSR Notes: FIRES WHEN SAFETY REMOVED  
consumer called = gun

Accessories Received

| Code | Desc      | Qty |
|------|-----------|-----|
| A007 | With Stud | 2   |

could not duplicate concern.  
T.A. DIRT. CAN offer to replace  
TPA. CLEAR TEST UNDER BLP for  
\$20.00 + skin quote

Refresh

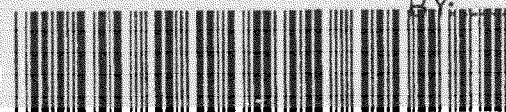
Close

Serial Number:

A3203525

Model: 700

RECEIVED  
SEP 27 2012



RE00283421

Wednesday, Sep 26 2012 6:53 AM

6:53 AM

Wednesday, Sep 25 2012

6:58 AM

241  
AA 3/80  
5th  
006





