

Remington Arms Co., Inc.
Product Service
Legal Case #:7596

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
267783	5/17/2012	4/19/2012	5/18/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Don	Samuel	5 Sunshine Ln	Highland	IL	62249		H 618-654-4610 C 618-616-9269

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S	Fired on safety release	Concern:1007	Fired on Safe Release	
C				

4/19/12 Per note from Danny Evans, he spoke with Samuel at the NRA Show and Samuel alleges that it fired on safety release.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	n/a	B6354531	XC	12/1/1982
Date Purchased	Where Purchased	Accessories	Original Owner			
	HAND TRADING CO PELHAM GA		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per D. Evans, adjust as needed at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	118.13	5/21/2012				

4/19/12 Per D. Evans, adjust as needed at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/18/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 22-250 REM
	Date Code		XC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown		

	Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.014
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	ALTERED TO AN UNSAFE CONDITION WILL FOLLOW DOWN
	Pull	--Select--	I#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

frmREInquiry - Repair Inquiry

Repair Number: RE00267783

Serial: B6354531 Model 700 Center Fire Caliber: 22-250

Repairman: Charles Swanson

Verify Repair

Status: Estimating 5/17/2012 8:12:46 AM

ADDRESS INFORMATION

Customer		Received from	Return To	Received from	
Name:	DON SAMUEL		DON SAMUEL		
Address 1:	5 SUNSHINE LN		5 SUNSHINE LN		
Address 2:		PO Box:		PO Box:	
City:	HIGHLAND		HIGHLAND		
State:	IL	Zip Code:	62249	Country:	US
		FFL:			01011500

Contact / Condition Problems Estimate History / Status Shipping / Billing

Problems Reported

Code	Desc
M100	SEE CUSTOMERS LETTER

Problems Found

Code	Desc
M123	FORWARD TO PRODUCT SE...

Repair Notes

fired when removing safety

Repairman's Comments

Trig. Assm. set screws altered, causing a follow down condition. Replace TPA, clean & test at 1/2 normal cost. Quote

CSR Comments

Reports that it fired on safety release.cm

RECEIVED
MAY 21 2012

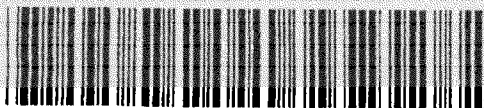
Refresh

Close

Serial Number:

B6354531

Model: 700



RE00267783

Friday, May 18 2012 11:45 AM

4:05 AM

Friday, May 18 2012

4:05 AM

24"
X612/82
17
014

ARS LABEL REQUEST FORM

DATE:	04/19/2012	Service Request #	SR00017839
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	mitchelics		email address: Christy.Mitchell@remington.com

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	DON SAMUEL 5 SUNSHINE LN HIGHLAND, IL 62249 US SR00017839 Email: Christy
RETURN ITEM TO:	ILN Arms Services

4XX696 APR 19, 2012 ACT WT 10.0 LBS #PK 1
 SVC GND COM BL WT 10.0 LBS
 TRACKING# 1Z4XX6969067307092 ALL CURRENCY USD
 REF 1:SR00017839
 REF 2:

 HANDLING CHARGE 0.00 FRT: 3RD
 SHIPMENT PUB RATE CHARGES: SVC T/P USD
 DV 0.00 COD 0.00 RS 0.50
 DC 0.00 DGD 0.00
 AH 0.00 PR 0.00 ROD 0.00
 TOT PUB CHG 10.31 PUB + HANDLING 10.31

ATTN: Prod Serv #7596

PS # 7596

Don Samuel

5. Sunshine Ln

~~2411~~ Highland, Ill 62249

(14) (618) 654-4410

(10) (618) 614-9269

NO Bldg 254521

v

File on safety release

Send MS label for return/report
adjust as needed / No charge.

~~MS~~



84354531
Net 700
KE00767793



