Remington Arms Co., Inc. Product Service Legal Case #:7853

Case Information

RE# Date Opened(PS) **Date Closed Date Opened** Incident Date Obsolete Pre Lit Lit 278735 8/16/2012 8/20/2012 8/20/2012

Customer Information

City Contact Type Business First Name Last Name Street State Zip H 985-951-1010 Incident Robert Simon 108 Fontainbleau Dr Mandeville 70471 E rsimon210@gmail.com

Incident Information

Medical Medical Claims Codes Repair Est. Treatment Status

PΙ

PD Could Not Duplicate Cause:4038

Concern Has discharged while loading and Unknown S Concern: 1008 Fired on Bolt Closing

unloading

8/31/12 Per letter with rifle, on 3 occasions the rifle has discharged unexpectedly while loading and unloading a shell. His fingers were not near the trigger.cm

Firearm Information

Model/Ga. SKU DOM Mfg. Type Serial BbL 700/7MM REM MA Remington CF/BA n/a A6834245 EV 10/1/1979 Where Purchased Original Owner Date Purchased Accessories

JERRYS SPT CTR HARTFORD CT

CONCERN: FBC

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Cash Reim. Cash Settlement Release of Claims Release Date Reimbursement Settlement Date APV Date APV

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Per Ilion, replace TPA, clean, test fire at BLSM program price

> Repair/Replacement Repair/Replacement Date Cost

> > 98.94 8/31/2012

8/31/12 Per Ilion, could not duplicate concern. Trigger assm dirty, sticky. Replace TPA, clean, test fire at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		8/20/2012
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		EV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7853&Type=Case

8/31/2012

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	•
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
n ·	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new, Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	Select	.012"
	Notch	Slightly Worn; Functioning	
	Tacto	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY AND STICKY
	Pull	Select	4.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

7153

02 August 2012

Remington Arms Company, Inc. Attn: Arms Services Division/Repairs 14 Hoefler Avenue Ilion, NY 13357

To Whom It May Concern,

I have enclosed a: Remington Model 700 BDL, 7MM MAG SN A6834245

The rifle has, on three occasions, discharged unexpectedly while loading/unloading a shell. My fingers were NOT near the trigger.

I understand that Remington offers a Modification that will remove the bolt lock to allow me to load/unload with the Safety ON.

Regards,

tert

Bob,

Robert Simon 108 Fontainbleau Dr. Mandeville, LA 70471

Phone: 985-951-1010

Email: rsimon210@gmail.com

DECEIVED Aug 2 2 2012

3 Y: **.**

麗A6834245 | Model: 700

RF00278735

could not duplicate concern. T.A. dinty esticky. Replace TPA, cleans testfine under BLP For D20. + ship

Quite





