

Remington Arms Co., Inc.
Product Service
Legal Case #:7964

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
283014	9/21/2012	9/25/2012	9/25/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Snappy Sports Center	---	Snappy Sports C	1300 Hwy 2 East	Kalispell	MT	59901		W 406-257-7525 E service@snappysportscenter.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/17 REM	25871	E6568203	PT	7/1/1999
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT CORPORATION	SCOPE BASE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair at a discount						

Repair/Replacement Cost	Repair/Replacement Date

9/27/12: Per Ilion - TA set screws altered & trigger not returning under sear. Replace TA, clean & test fire @ 1/2 normal cost - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/25/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 17 REM
	Date Code		PT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown		

	Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	BEDDED SCRATCHES,MARS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING UNDER SEAR WILL NOT CONNECT
	Pull	---Select---	N/A
	Altered	True	SET SACREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



24"
PT6/90

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00028839	Serial Number / Description E6568203 Model 700 RIFLE Caliber: 17	<u>7964</u>	Date of Request: 09/11/2012 Date Printed: 09/11/2012
Customer: SNAPPY SPORTS CENTER 1300 HWY 2 EAST KALISPELL, MT 59901 US		Destination: Arms Services 14 Hoefler Ave Llano, NY 13357 US	
Email: service@snappysportscenter.com		Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.			
Reason For Return: ML27 - TRIGGER PULL IS OUT OF FACTORY SPECS			
Service Request Section			

Serial Number:

E6568203

Model: 700



RE00283014

Qty
Needed

Warranty

Price Disc Amount

RECEIVED
SEP 27 2012

BY:.....

T.A. set screws altered + TRIG.
not returning under scan.
replace TAA, change test fire
at 1/2 normal cost.

Quote

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

Work Order # 8885

Snappy Sport Senter

From: Snappy Sport Senter, Inc
1400 Hwy 2 E
Kalispel, MT 59901
1-406-257-7525

To: Remington Arms Mel Grigg 406-249-5095
14 Hoeffer Avenue
Ilion, NY 13357
Phone # 800-243-9700

9/13/2012 9:44:39 AM

Page 1

Mail #:

Clerk #: 22

Est Finish:

/ /

Estimate:

0.00

Item #: 50815

Order Date: 9/12/2012

Mel Grigg 406-249-5095
Remington Arms

Problem

09/12/2012

Service Request #: SR00028839

Product:

Model 700 Rifle Caliber:17
S/N E6568203

Problem:

Safety issue Gun fires when bolt closes

Please repair gun as under warranty and then ship back to Snappy Sport Senter
Please direct any questions to customer Mel Grigg at 406-249-5095

Thank you much,
Trista Raymond
c/s manager
Snappy Sport Senter

RECEIVED
SEP 27 2012

BY:.....

Receipt Of Firearm(s) Delivered to the Plant for Repair
Firearm Checked For Live Ammunition ☒

24"
ER10/68
8.5#

Driver's License ID# REDACTED '8

Delivery Date 2/14/12

7396

Customer Name (Print) Jeremiah Snyder

Employee ☒ (Y) ☐ (N)

Address 713 St. Rt. 29 City Middletown

State N.Y. Zip 13406 Phone Number (315) 985-0594

Manufacturer Remington

Firearm Description Model 700 Cal./Ga. .22-250

Serial Number 367800

Stock/ Fore-end Condition - circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain, Synthetic, Wood)

Comments on Stock/ Fore-end condition _____

Metal Condition - circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain Stainless Steel)

Comments on Metal condition _____

Barrel Type (VT. Rib; Plain; Deer, Stainless Steel) Barrel length _____

List additional accessories: IE Scope, Sling, Gun case and description:

Black Sling Weaver Rail

Customer request: Gun goes off when you operate Bolt

Return Process Return to Clark St. Ent. ☒ Return via UPS ☐

By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs.

Signature [Signature] Date 2/14/12

person delivering firearm

Signature Walter Miller Jr. Date 2/14/12

security officer

Signature [Signature] Date 2/14/12

Arms Service / CSR

F.A. has a dried Lube residue causing parts to bind & work sluggish replace TPA, clean & test under BLP for 520.

RECEIVED
FEB 20 2012

Serial Number:

367800

Model: 700



RE00258480

Up Verification

I have received the above described firearm to the person who lawfully possess a firearm in New York State.

BY: _____

_____ Date / /
same who delivered

_____ Date / /
signing the firearm

Remington.

Security Copy - White

Arm Service Copy - Yellow

Customer Copy - Pink





