

Remington Arms Co., Inc.
Product Service
Legal Case #:8257

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
291072	12/1/2012	12/3/2012	12/3/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Richard	Stoots	49 Plume Court	Fredricksburg	VA	22406		E dstoots@cox.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components			Unknown
S	Fired when working the bolt Concern:1008 Fired on Bolt Closing			
C				

PI

PD Cause:4006 Altered Adjustments or Components

Unknown

S Fired when working the bolt Concern:1008 Fired on Bolt Closing

C

12/20/12 Per note with rifle, consumer stated that the firearm went off while they were working the bolt.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	20000	344491	CR	4/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	20.44	12/20/2012				

12/20/12 Per Ilion, trigger assm set screws altered. Trigger not returning properly. Replace TPA, clean and test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/3/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 243 WIN HB
	Date Code		CR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

frmREInquiry - Repair Inquiry																											
Repair Number: RE00291072	Serial: 344491 Model 700 Center Fire Caliber: 243 WIN	Repairman:																									
Verify Repair	8257	Status:	New 11/26/2012 3:48:46 PM																								
ADDRESS INFORMATION																											
Customer		Received from	Return To																								
Name:	RICHARD STOOTS		RICHARD STOOTS																								
Address 1:	49 PLUME COURT		49 PLUME COURT																								
Address 2:	PO Box:		PO Box:																								
City:	FREDRICKSBURG		FREDRICKSBURG																								
State:	VA Zip Code: 22406 Country: US		VA Zip Code: 22406 Country: US																								
FFL:		01011900																									
Contact / Condition Problems Estimate History / Status Shipping / Billing																											
Contact Information		Received Condition																									
Phone:		Good																									
Fax:		Condition Notes																									
Email:	DSTOOTS@COX.NET	CSR Notes: Consumer stated that the firearm went off while they were working the bolt.																									
Comments:	ARS SENT																										
		Accessories Received																									
		<table><tr><th>Code</th><th>Desc</th><th>Qty</th></tr><tr><td>A007</td><td>With Stud</td><td>2</td></tr><tr><td>A011</td><td>Gun Sock</td><td>1</td></tr><tr><td colspan="3"></td></tr><tr><td colspan="3"></td></tr><tr><td colspan="3"></td></tr><tr><td colspan="3"></td></tr><tr><td colspan="3"></td></tr></table>		Code	Desc	Qty	A007	With Stud	2	A011	Gun Sock	1															
Code	Desc	Qty																									
A007	With Stud	2																									
A011	Gun Sock	1																									
T.A. Set screws A/Firearm. 7/2																											
T.A. Not est. properly rep.																											
T.A. Cleaned & test center																											
T.A. Rep. 12/20. + Q																											
RECEIVED		Refresh	Close																								

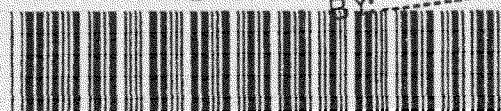
Serial Number:

344491

Model: 700

RECEIVED
DEC 05 2012

品名:



RE00291072

T.A. Set screws A/Fractal.
Ting. not est. properly by.
TPA, change test under
ELP Con 20. + Q



