

Remington Arms Co., Inc.
Product Service
Legal Case #:7475

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
261173	3/8/2012	3/9/2012	3/9/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bruce	Thurin	13310 Effingham St	Austin	TX	78729		E bpthurin@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	Gun fired when trigger wasn't pulled	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

3/26/12 Per note on SR, gun fired when trigger wasn't pulled. 1 out of +4 shots the trigger engages early.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WSM	27255	S6564496	PA	6/20/2006 12:41:31 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMERICAN ROD & GUN		U			

CONCERN: FIRED WHEN TRIG NOT PULLED

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				
	27.00	3/26/2012				

3/26/12 Per Ilion, trigger assm set screws altered. Trigger not returning properly. Replace TPA, clean, test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/9/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 300 WSM SS
	Date Code		PA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7475&Type=Case>

3/26/2012

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	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIGGER NOT RETURNING WILL FOLLOW DOWN
	Pull	--Select--	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.Remington.com



24K
PA 4/06
2.5#
011

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number / Description SR00012458 S6564496	Date of Request 9/2/10/2012
Model 700 RIFLE Caliber: 300	Date Printed 9/2/10/2012
Customer: BRUCE THURIN 13310 EFFINGHAM ST AUSTIN, TX 78729 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US
Email: bpthurin@aol.com	Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M994 - TRIGGER

Service Request Section
Inspect trigger. Gun fired when trigger wasn't pulled. Needs recoil pad replaced due to pad melting.
1-out of 4 shots trigger in gauges early

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Number: S6564496

Model: 700



RE00261173

T.N. set screws altered
Trigger not returning properly
Replace TPA, clean the STA
1/2 normal cost

Quote
Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00

RECEIVED
MAR 14 2012

BY:





