

Remington Arms Co., Inc.
Product Service
Legal Case #:8316

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
292079	12/7/2012	12/11/2012	12/11/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Willard	Trimble	13614 Trails End Ranch Rd	Springdale	AR	72762		H 479-721-3247

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 35001 - Reason for Return: Bolt Lock Safety Modification. Service Request Section: Wants safety modification. Firearm fired when safety taken off. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/243 WIN	n/a	6821124	XY	12/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

12/13/12: Per Ilion - TA very dirty & sticky & set screws altered. Replace TA, clean & test under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/11/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4006	Altered Adjustments or Components	POOR MAINTENENCE
Barrel	Description		22" 243 WIN
	Date Code		XY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	--Select--	.009
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	--Select--	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

2211
x412/
2#
009

Service Request Number SR00035001	Serial Number / Description 6821124 Model	<i>Phone Willard</i> <i># 1479 7213247</i> <i>8316</i>	Date of Request: 11/14/2012 Date Printed: 11/14/2012
Customer: WILLARD TRIMBLE 13614 TRAILS END RANCH ROAD SPRINGDALE, AR 72762 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:		Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
wants safety modification/ firearm fired when safety taken off

Serial Number:
6821124
Model: **700**



Qty Needed	Warranty	Price	Disc	Amount
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SHIPPED DEC 13 PAID

FSR

T. A. very dirty & sticky +
sets screws all tightened. Rep. TPA
clean to standard BCP for
\$20. +

Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

Remington Arms Co., Inc.
Product Service
Legal Case #:8372

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
293067	12/14/2012	12/17/2012	12/17/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Tri-State Police and Fire Equipment		Tri-State Polic	PO Box 89 Rt 202-135	Winthrop	ME	04364		W 207-395-4996

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S Discharges when safety is disengaged C	Cause:4038 Concern:1007 Fired on Safe Release	Could Not Duplicate Concern	Unknown	

12/28/12 Per note with rifle, discharges when safety is disengaged.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6558850	BQ	1/25/1978

Date Purchased	Where Purchased	Accessories	Original Owner
	SCHOELLKOPF CARROLLTON TX		U

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
29.44	12/28/2012

12/28/12 Per Ilion, could not duplicate concern. Trigger assm dirty. Replace TPA, clean and test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		12/17/2012

Examination	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		BQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Returning Merchandise Information

22"
12/1/78
6#
1008

Date: 12/11/2012	8372	Return Authorization #:
Date Authorized: 12/08/2012		Authorized By: Remington
Manufacturer: Remington		Contact Person: Roger Guinnant (Customer)
Address: Iliou Firearms plant Attn: Bolt Lock Safety Program 14 Hoeflar Ave Ellen, NY 13357		Phone # 207-441-1123
Invoice #:		Fax#
Requested Service: (Circle One)	Credit Only	Replace
		Repair & Return
Product Description: Remington 700 Caliber: 30-06 Serial # A6558850		
Reason for Return: Firearm often Discharges when Safety is Disengaged.		

Serial
Number:

A6558850

Model: 700



RE00293067

on could not sup. concern.
T.A. dirty. Rep TPA, clean
& Test under BCP Bond 20+

RECEIVED
DEC 19 2012

BY:.....

Send All Credits and Returns To:
Tri-State Police and Fire Equipment, Inc.

RI 02-135 P.O. Box 89, Winthrop, ME 04364

Tel.: 207-395-4996/7, Fax.: 207-395-4998

Toll Free Tel.: 1-800-342-4867







