

Remington Arms Co., Inc.
Product Service
Legal Case #:8250

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
290887	11/30/2012	12/3/2012	12/3/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		James	Turner	4886 Freiermuth Rd.	Stockbridge	MI	49285		H 517-204-5487 E mbsgeneralstore@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S FSR	Concern:1007	Fired on Safe Release		
C				

SR# 35386 - Service Request Section: Consumer stated rifle fired when safety was switched to fire. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700/50 CAL	27573	ML245554	PW	7/25/2002 9:34:30 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	CABELA S INC / WAREHOUSE		U

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/ML/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

12/5/12: Per Ilion - Could not duplicate concern. To restore confidence in rifle - can offer to replace TA, clean & check over at 1/2 normal cost - quote. df

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/3/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 50 CAL
	Date Code		PW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	---Select---	AFT MKT. RUSTY
	Shroud	---Select---	RUSTY
	Face	---Select---	RUSTY
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	AFT MKT 209 KIT
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



2411
5.5#
Pw 7/02

Parts and Repairs: P-800-243-9700 F-336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

8250

Service Request Number: SR00055386
Serial Number / Description: ML245554
Model 700ML RIFLE Caliber: 50

Date of Request: 11/16/2012
Date Printed: 11/16/2012

Customer:
JAMES TURNER
4836 FRIERNUTH RD
STOCKBRIDGE, MI 49285 US

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email: mrtsgeneralstore@gmail.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

DD

Reason For Return
M992 - ACC FIRE

Service Request Section
Consumer stated that rifle fired when safety was switched to fire.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

ML245554

Model: 700ML



RE00290887

RECEIVED
DEC 05 2012

BY:.....

could not dup. concern.
to restore confidence in rifle
can offer to rep. TPA, clean +
check over AT 1/2 normal cost

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00