

Remington Arms Co., Inc.
 Product Service
 Legal Case #:7334

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
258295	2/13/2012	1/27/2012	2/14/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Raymond	Vargas	86 Wynnfield Dr.	Palm Coast	FL	32164		H 386-445-3255

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		Unknown
S	FBC and FSR	Concern:1008 Fired on Bolt Closing		
C				

1/27/12: Customer called in. He said he bought gun new in 1981. He stated he had a FSR about 2 years ago & he had a FBC this past hunting season. He did not have incident dates. No damage, No injury reported. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	B6225755	XA	12/10/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	SLOANS SPTG GD RIDGEFIELD CT		Y			

CONCERN:FSR,FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Quote to repair under BLM

Repair/Replacement Cost	Repair/Replacement Date
\$30	

1/27/12: Mailing ARS & forms. Box order# 1301667. df 2/15/12: Per Ilion - TA is contaminated w/a dried lube residue causing parts to bind & work sluggish. Replace TA, clean & test fire under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/14/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	

Barrel	Description		22" 3006 SPRG
	Date Code		XA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDING
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	STICKY LUBE RESIDUE,PARTS BIND AND WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	6.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

22"
XA12/8
6.5
1007

7334

COPY

January 27, 2012

Raymond Vargas
86 Wynnfield Dr.
Palm Coast, FL 32164
Phone: 386-445-3255

Ref: # 7334, Model 700, Serial # B6225755

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination and service request. A box will arrive separately.

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results. I will contact you once I get the report.

I hope this action will keep you a loyal Remington customer.

Sincerely,
Dell Fulcher
Consumer Affairs Administrator
Remington Arms Co., LLC
Phone: 1-800-243-9700 press 0 and ask for ext 8686
Fax: 336-548-7872

RECEIVED
FEB 15 2012

enclosure

BY: _____
T.A. is contaminated w/ a dried
lubricant residue causing parts to
bind + work sluggish. Rep Mee
TDA, clean test fire unless
BLP con 820. +
Quote

Number: B6225755
Model: 700

RE00258295

Remington Arms Company, LLC • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

Model Number: 700BDL		Serial Number: 86225755	
Name: RAYMOND VARGAS		Date of Purchase: 10/28/1981	
Address (no PO Boxes): 86 WYNNFIELD DRIVE			
City: PALM COAST		State: FL	Zip: 32164
Phone (Daytime): 386-445-3255		Fax:	
E-mail Address: RAYMONDVARGAS86@GMAIL.COM			
Please describe your problem: In 1991, the trigger had frozen. In 2008, upon firing one round, immediately after reloading the firearm, it went off and shot another round without touching the trigger. In 2010, I put a bullet inside the chamber and locked it, the bolt handle froze, trigger froze, and upon touching the safety, the firearm went off and shot the round, without touching the trigger. In 2011, upon putting a bullet in the chamber and locking it, the firearm immediately went off.			
37 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			
[Print]		[Reset]	

I hope this issue will be resolved or I will seek to make my future firearm purchases with another reputable brand.

-Thank you

Form FCB-6-50M sets-118409



CITY OF NEW YORK
FIREARMS CONTROL BOARD

DISPOSITION - REGISTRATION CERTIFICATE

81159

COMPLETE WHENEVER
POSSESSION OF A
RIFLE OR SHOTGUN
IS TRANSFERRED BY
SALE OR OTHERWISE

No 153965

SERIAL No. 3 6225755	MAKE / MANUFACTURER Remington	CAL. / GAUGE 30 06	TYPE OF GUN Rifle (Bolt Action)	MODEL 700B/L
DEALER'S NAME F. STEIN	BUYER / SELLER'S LAST NAME VARGAS, RAYMOND JR.	ADDRESS (NUMBER AND STREET) 100-16 BOLLAMY LOOP		
ADDRESS 430 EAST 175th STREET BROWN NEW YORK 10457	CITY OR POST OFFICE BROWN	STATE NY	ZIP CODE 10475	
DEALER'S LIC. No. 101	PERMIT NO. / AUTHORIZATION No. 100216	SOCIAL SECURITY No.	PERMIT NO. / AUTHORIZATION No. FEB 588751-8	
DEALER'S SIGNATURE <i>[Signature]</i>	DATE OF SALE 10-28-81	TIME OF SALE 2:30 AM	BUYER'S / SELLER'S SIGNATURE <i>[Signature]</i>	

INSTRUCTIONS: Stamp in appropriate captions. One copy of this form will be forwarded to the Firearm Control Board by the dealer and one copy will be given to the individual who buys, sells or transfers the Rifle or Shotgun. The third copy will be retained by the dealer.

If an individual is obtaining a license to purchase or buying a Rifle or Shotgun from a dealer, the copy of this form that the individual receives will serve as the Certificate of Registration.

THIS CERTIFICATE OF REGISTRATION MUST BE KEPT IN POSSESSION OF THE GUN DESCRIBED ABOVE.

ARS LABEL REQUEST FORM

DATE:	01/27/2012	Service Request #	SR00011142
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	fulcherdm	email address:	I WILL MAIL LABEL

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	RAYMOND VARGAS 86 WYNNFIELD DR. PALM COAST, FL 32164 US SR00011142 Email:
RETURN ITEM TO:	ILN Arms Services



1 OF 1

4XX596 JAN 30, 2012 ALL CURR USD
 SVC GNDCOM ACT WT 10.0 LBS
 TRACKING# 124XX5969066078716
 REF 1:SR00011142
 REF 2:

HANDLING CHARGE 0.00		SVC T/P USD
SINGLE-PIECE PUB RATE	CHRG:	RS 0.50
DV 0.00	COD 0.00	SD 0.00
DC 0.00	DGD 0.00	SP 0.00
AH 0.00	PR 0.00	PUB+HANDLING 10.31
TOT PUB CHG 10.31		

ATTN: Product Service



186225755
Line 700
REC0258273



